CITIZENS TELECOMMUNICATIONS COMPANY OF NEW YORK, INC
D/B/A FRONTIER COMMUNICATIONS OF NEW YORK

GENERAL CUSTOMER SERVICES TARIFF IN THE STATE OF NEW YORK

INCLUDING REGULATED RATES AND REGULATIONS,

Citizens Telecommunications Company of New York, Inc. d/b/a Frontier Communications of New York PSC No. 4 supersedes Citizens Telecommunications Company of New York, Inc. d/b/a Frontier Communications of New York PSC No. 3 in its entirety.

Contacting the Public Service Commission

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. By Phone:

   Helpline (for complaints/inquiries):
   1-800-342-3377 for Continental United States or,
   1-800-662-1220 for Hearing/Speech Impaired: TDD or,
   518-472-8502 for fax

2. Online:

   http://www.dps.ny.gov/complaints.html or,

3. By Mail:

   NYS Department of Public Service
   Office of Consumer Services
   3 Empire State Plaza
   Albany, NY 12223-1350

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EXPLANATION OF SYMBOLS AND ABBREVIATIONS

(C) To signify changed regulation

(D) To signify a discontinued rate or regulation

(I) To signify increased rate

(L) To signify matter relocated without change

(N) To signify a new rate or regulation

(R) To signify reduced rate

(T) To signify a change in text but no change in rate or regulation

(M) To signify a move in the location of text

(Z) To signify a correction

SECTION 1 – BASIC LOCAL SERVICE

A. INDIVIDUAL AND PARTY LINE SERVICE

Individual line service is the grade of exchange service providing a central office line for one subscriber only. Individual line service is furnished as specified in this section.

(D)

Multi-line service is furnished as specified in this section and is subject to the regulations provided under Construction Charges.

1. Types of Local Service

   a. Flat Rate Service

      Flat Rate Service is provided at a monthly rate with an unlimited number of calls within a specific local calling area. The local calling area for each exchange is specified in this section. Flat Rate Service is offered on both individual or party line service for residence and business customers.

   b. Local Measured Service (LMS)

      1. LMS provides an alternative local service to residence customers who make less than an average amount of short duration calls each month. Charges consist of a monthly rate for access to the local network and usage charges for each local call originated and completed within the local calling area. Local usage charges are based upon (1) the number of calls, (2) duration of the call, (3) and time-of-day (including day-of-week).

      2. LMS is only available to residence customers with individual line service and where facilities exist to provide LMS.

      3. Usage charges will not apply to calls to the Telephone Company Business Office, Repair Service, Directory Assistance or 911 Emergency Service.

      4. Seasonal and Vacation Service will not apply to LMS customers, although, LMS can be offered as an alternative to Seasonal and Vacation Service.

SECTION 1 – BASIC LOCAL SERVICE

A. INDIVIDUAL AND PARTY LINE SERVICE (cont'd)

1. Types of Local Service (cont'd)

b. Local Measured Service (LMS) (cont'd)

5. Flat Rate and LMS on same premises

Flat Rate Service and LMS will not be furnished on the same premises except as follows:

a. Flat rate service for the exclusive use of the subscriber may be furnished to a subscriber to semi-public service or to a hotel, apartment house, club or hospital that subscribes to message rate service for the use of its guests, tenants, patrons or patients.

b. Flat Rate and LMS may be furnished on the same premises only where the services are furnished from different exchanges

c. Flat Rate Service for the exclusive use of the subscriber may be furnished to a reseller of service that subscribes to message rate or measured service resale to its customers.

6. Local Usage

a. Calls within the local calling area are charged on a per call basis based on the elapsed conversation minutes with the total fraction rounded to the next higher minute. The customer will be billed for the specified initial period and each additional minute beyond that initial period at specific timed rates.

b. Chargeable time for all calls begins when connection is established between the calling station and the called station. Chargeable time ends when the calling station "hangs-up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Telephone Company operator.

c. Chargeable time periods do not include time lost because of faults or defects in the service.

d. Time-of-day and day-of-week discounts apply to all calls which are originated within the designated discount period. Charges are determined separately for each rate period the call spans.

SECTION 1 – BASIC LOCAL SERVICE

A. INDIVIDUAL AND PARTY LINE SERVICE (cont'd)

1. Types of Local Service (cont'd)

b. Local Measured Service (LMS) (cont'd)

6. Local Usage (cont'd)

e. Discount rates also apply to Holidays - New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25). In case New Year's Day, Independence Day and Christmas Day legal holidays fall on other than January 1, July 4 and December 25, respectively, off-peak rates will apply on such legal holidays.

f. Charges for local usage will be calculated at peak and off-peak rates. Off-peak rates will be discounted at a 50% reduction from the peak rates. The rate periods are as follows:

Time Applicable

Rates	From	To and Including	Days Applicable
Off-Peak	12:00 AM	7:59 AM	Monday - Friday
Peak	8:00 AM	4:59 PM	Monday - Friday
Off-Peak	5:00 PM	11:59 PM	Monday - Friday
Off-Peak	12:00 AM	11:59 PM	Saturday & Sunday
Off-Peak	12:00 AM	11:59 PM	Holidays

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE

1. General

a. Exchanges are classified by rate groups for the purpose of establishing network access charges. The rate group classification is based on total network access lines (including PBX, PABX, and Coin Line branch exchange trunks) in the local service area. The "Local Service Area" is the area within which customers may make calls without the payment of toll charges and may include one or more exchanges.

RATE GROUP CLASSIFICATION AND LIMITS

Rate Group No.	Access Lines in Local Calling Area	Rate Group No.	Access Lines in Local Calling Area
I	1 - 4,000	V	Over 263,001
II	4,001 - 18,000	VI	
III	18,001 - 64,000	VII	
IV	64,001 - 263,000	VIII	

b. Changes in Rate Group

The rate group classification of an exchange is subject to change in accordance with the schedule set forth in 1.a. above due to a change in the local service area or to growth or decline in network access lines within the local service area. Such changes may be effected only by filing an appropriate tariff in the manner provided by law and the acceptance thereof by the Public Service Commission. Changes in an exchange's rate group classification due to growth or decline of network access lines not associated with a revision of the local calling area will not be made until the exchange has exceeded its rate group classification limits for twelve consecutive months.

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

1. General (cont'd)

c. Business and residence network access lines are offered within the base rate area of exchanges at the monthly network access charges shown below and within the remainder of the exchange area at the base rate monthly charges plus the specific locality rate shown on the related exchange sheets of this Tariff. Telephone station charges apply in addition to each access line charge where the station is provided by the Telephone Company. PBX, PABX and Coin Line branch exchange trunks are offered in all exchanges at the rates shown below. Locality charges as shown below, apply in addition to the trunk rate if the service is provided outside the base rate area of the exchange.

The following grades of service are limited to existing customers at their present location:

1. Business - 2-Party, 4-Party

2. Residence
Inside the base rate area - 4-Party
Outside the base rate area - 2-Party

d. Volunteer Emergency Organization Service*

Volunteer Emergency Organization Service is furnished to volunteer emergency organizations such as volunteer fire companies and other organizations of like nature where there is a requirement for one or more central office lines used exclusively for the receipt of incoming emergency calls. The service consists of individual central office lines, restricted to incoming service only, and terminated in station equipment or attendant positions of PBX systems. The free listing allowance of such lines is the same as that for individual business lines.

For this purpose, a volunteer emergency organization is defined as a nonprofit public service organization which is engaged in the protection of life and property in cases of sudden necessity demanding immediate action. Members of such organizations serve without compensation.

*No reduction will apply to exchange line mileage or locality rates. A station charge applies to Telephone Company provided instruments. Stations may be customer-provided.

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

1. General (cont'd)

e. Basic Schedule of Group Rates

Business Service:

Rate Group No.	Individual Line/Key Line		Volunteer Emergency Org Lines
I	$27.08	(R)	$ -
II	29.54		12.55
III	32.10		13.64
IV	34.52		14.69
V	40.76	(R)	15.83

Business Service:
The following exchanges are the only ones available for Volunteer Emergency Org Lines.

Adams	Glen	Remsen
Adams Center	Gloversville	Sandy Creek
Barryville	Henerson	Scotchtown
Belleville	Indian Lake	Slate Hill
Bloomingburg	Johnstown	St. Johnsville
Blue Mountain Lake	Lake Luzerne	Tribes Hill
Boonville	Lake Pleasant	Unionville
Broadalbin	Long Lake	Wells
Canajoharie	Lowville	Wurtsboro
Caroga Lake	Lyons Falls	
Chestertown	Mannsville	
Circleville/Thompson Ridge	Mayfield	
Constableville	Middletown	
Corinth	Newcomb	
Croghan	North Creek	
Cudderbackville	Northville	
Denton	Old Forge	
Eagle Bay	Otisville-Howells	
Fonda	Port Jervis	
Forestport	Pulaski	
Fort Plain	Raquette Lake	

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

1. General (cont'd)

e. Basic Schedule of Group Rates (cont'd)

Residence Service:

Rate Group No.	Individual Line Key Line	
I	$22.49	(I)
II	23.00	(I)
III	23.00	
IV	23.00	
V	23.00	

1. Local Measured Service Rates

Residence Service:

Minute	Peak Rate	50% Discount Off-Peak
1st	$0.10	$0.05
Each Additional	0.04	0.02

	GSEC	Rate
Monthly Flat Rate	R1LMS	$17.00*

2. One-way Extended Area Calling (EAS) calling from stations bearing the designation of Elizaville to stations bearing the designation of Claverack, Copake and Pine Plains. Each call will be charged on a per call basis at the Local Measured Service Rates for usage as stated above. These rates are in addition to the Basic Monthly Flat Rate.

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area

Exchange	Rate Group	Local Calling Area
Adams	3	Adams Adams Center Belleville Henderson Mannsville Watertown
Adams Center	3	Adams Center Adams Belleville Henderson Mannsville Watertown
Alfred (1)	2	Alfred Almond Andover Hornell
Almond (1)	2	Almond Alfred Andover Hornell
Andover (1)	3	Andover Alfred Almond Greenwood Hornell Wellsville

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Apalachin*	4	Apalachin Binghamton Endicott Little Meadows Owego
Bainbridge	2	Bainbridge Guilford Masonville Mount Upton Sidney Unadilla
Barryville	3	Barryville Cuddebackville Monticello Port Jervis Shohola, PA
Belleville	3	Belleville Adams Adams Center Henderson Mannsville Watertown

*One-way calling from stations bearing the designation of Apalachin to stations bearing the designation of Binghamton.

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Berkshire	4	Berkshire Binghampton Newark Valley Owego
Bloomingburg	3	Bloomingburg Circleville Denton Middletown Otisville Pinebush Scotchtown Slate Hill Wurtsboro
Blue Mountain Lake	1	Blue Mountain Lake Indian Lake Long Lake Newcomb

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Boonville	4	Boonville Constableville Forestport Lyons Falls Remsen Rome Utica
Branchport	2	Branchport Penn Yan
Broadalbin	4	Broadalbin Amsterdam Gloversville Johnstown Schenectady
Brookfield	4	Brookfield Leonardsville North Brookfield Utica Waterville West Winfield

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Canajoharie	2	Canajoharie Fort Plain Glen St. Johnsville
Candor	2	Candor Owego
Caroga Lake	3	Caroga Lake Gloversville Johnstown
Cato	5	Cato Auburn Baldwinsville Fairhaven Hannibal Lysander Syracuse Weedsport
Chemung	3	Chemung Elmira Waverly
Chenango Bridge	4	Chenango Bridge Binghamton (including Jackson City) Whitney Point
Chestertown	3	Chestertown Glen Falls North Creek Warrensburg

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Cincinnatus	3	Cincinnatus Cortland DeRuyter Marathon McGraw South Otselic Truxton
Circleville/Thompson Ridge	3	Circleville Bloomingburg Denton Middletown Montgomery Otisville/TH.RD Pinebush Scotchtown Slate Hill Wurtsboro
Clayville	4	Clayville North Brookfield Utica Waterville West Winfield
Constableville	2	Constableville Boonville Lowville Lyons Falls
Corfu*	5	Corfu Akron Alden Batavia Buffalo Darien E. Pembroke Lancaster Williamsville

*One-way calling from stations bearing the designation of Corfu to stations bearing the designation of Batavia and East Pembroke.

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Corinth	4	Corinth Glen Falls Greenfield Ctr Luzerne Saratoga Springs
Croghan	2	Croghan Lowville
Cuddebackville	3	Cuddebackville Barryville Log Tavern Matamoras, PA Middletown Milford, PA Montague, NJ Otisville Port Jervis
Dalton	1	Dalton Nunda
Darien	5	Darien Alden Attica Batavia Buffalo Corfu Lancaster
Denton	3	Denton Bloomingburg Circleville Goshen Middletown Otisville Scotchtown Slate Hill Wurtsboro

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
DeRuyter	4	DeRuyter Cincinnatus Cortland McGraw Truxton Syracuse
Downsville	2	Downsville Walton
Dryden	4	Dryden Cortland Etna Ithaca Mclean Slaterville Spring Virgil
Dundee	2	Dundee Penn Yan Wayne
Eagle Bay	2	Eagle Bay Old Forge Raquette Lake
Earlville	2	Earlville Hamilton Sherburne Georgetown

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Elizaville	3	Elizaville Claverack Copake Germantown Kingston Pine Plains Red Hook Rhinebeck Staatsburg Tivoli
Etna	3	Etna Dryden Ithaca Slaterville Spring Virgil
Fair Haven	2	Fair Haven Cato Hannibal Red Creek
Fillmore	1	Fillmore
Fonda*	3	Fonda Amsterdam Glen Gloversville Johnstown Tribes Hill
Forestport	4	Forestport Boonville Utica

*One-way calling from stations bearing the designation of Fonda to stations bearing the designation of Amsterdam.

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Fort Plain	2	Fort Plain Canajoharie Johnstown St. Johnsville
Franklin	1	Franklin
Georgetown	2	Georgetown Norwich South Otselic Earlville
Gilbertsville	1	Gilbertsville Morris Mt. Upton South New Berlin
Glen	3	Glen Amsterdam Canajoharie Fonda Johnstown Tribes Hill
Gloversville	3	Gloversville Broadalbin Caroga Lake Fonda Johnstown Mayfield Northville Tribes Hill Wells
Greene	4	Greene Binghamton (including Jackson City)

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Greenwood	2	Greenwood Andover Canisteo Hornell
Guilford	3	Guilford Bainbridge Norwich Oxford Sidney
Hammondsport	2	Hammondsport Bath Pulteney
Hannibal	4	Hannibal Cato Fair Haven Fulton Oswego Syracuse
Hawleyton	4	Hawleyton Binghamton (including Johnson City) Endicott Quaker Lake
Henderson	3	Henderson Adams Adams Center Belleville Mannsville Watertown
Indian Lake	1	Indian Lake Blue Mountain Lake

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Jasper	2	Jasper Canisteo Hornell
Johnstown	3	Johnstown Amsterdam Broadalbin Caroga Lake Fonda Glen Gloversville Fort Plain Mayfield Tribes Hill
Lake Luzerne	4	Lake Luzerne Corinth Glens Falls Saratoga Springs
Lake Pleasant	1	Lake Pleasant Wells
Leonardsville	4	Leonardsville Brookfield Utica West Winfield
Little Meadows*		Little Meadows Apalachin Endicott Owego
Lockwood	3	Lockwood Elmira Spencer Waverly

*See Pennsylvania P.U.C No. 1 for Rates

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Long Lake	1	Long Lake Blue Mountain Lake Newcomb
Lowville	2	Lowville Constableville Copenhagen Croghan Lyons Falls
Lyons Falls	2	Lyons Falls Boonville Constableville Lowville
Lysander	5	Lysander Baldwinsville Bowens Corners Camillus Cato Cicero Fayetteville Fulton Jordan Lafayette Liverpool Manlius Marcellus Minoa Phoenix Syracuse
Madison	2	Madison Hamilton Knoxboro Oriskany Falls

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Mannsville	3	Mannsville Pulaski Adams Adams Center Belleville Henderson Sandy Creek Watertown
Marathon*	4	Marathon Binghamton Cincinnatus Cortland Mcgraw Truxton Whitney Point
Masonville	2	Masonville Bainbridge Mount Upton Sidney Unadilla
Mayfield	3	Mayfield Gloversville Johnstown Northville
McDonough	2	McDonough Norwich Oxford

*One-Way calling from stations bearing the designation of Marathon to stations bearing the designations of Binghamton.

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)
2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area	
Middletown	4	Middletown Scotchtown Bloomingburg Chester Circleville Cudderbackville Denton Goshen Montgomery Otisville Pinebush Port Jervis Slate Hill Unionville Wurtsboro	
Morris	3	Morris Gilbertsville Oneonta South New Berlin	(Z)
Morrisville	2	Morrisville Hamilton Munnsville	
Mount Upton	3	Mount Upton Bainbridge Gilbertsville Masonville Norwich Sidney Unadilla	
Narrowsburg	2	Narrowsburg Beach Lake, PA Galilee, PA Lake Huntington	
New Berlin	2	New Berlin Edmeston Norwich South New Berlin	

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
New Woodstock	5	New Woodstock Baldwinsville Camillus Cazenovia Cicero Fabius Fayetteville Lafayette Liverpool Manlius Marcellus Minoa Syracuse
Newark Valley	4	Newark Valley Berkshire Binghamton Endicott Owego
Newcomb	1	Newcomb Blue Mountain Lake Long Lake
North Brookfield	4	North Brookfield Brookfield Clayville Hamilton Utica Waterville
North Creek	3	Glen Falls North Creek Chestertown
Northville	3	Northville Gloversville Mayfield Wells

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)
2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Norwich	3	Norwich Georgetown Guilford McDonough Mount Upton Oxford Sherburne Smyrna South New Berlin South Otselic
Old Forge	2	Old Forge Eagle Bay Raquette Lake
Otisville-Howells	3	Otisville Bloomingburg Circleville Cuddebackville Denton Middletown Port Jervis Scotchtown Slate Hill Wurtsboro
Oxford	2	Oxford Guilford McDonough Norwich
Port Jervis	3	Port Jervis Barryville Cuddebackville Log Tavern Matamoras, PA Middletown Milford, PA Montague, NJ Otisville Slate Hill Unionville

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Pulaski	4	Mannsville Pulaski Osceola Parish Sandy Creek Syracuse Williamstown
Quaker Lake*		Quaker Lake Binghamton (Including Johnson City) Endicott Hawleyton
Raquette Lake	2	Raquette Lake Eagle Bay Old Forge
Red Hook	3	Red Hook Elizaville Kingston Rhinebeck Staatsburg Tivoli
Remsen	4	Remsen Barnveld Boonville Utica

*See Pennsylvania P.U.C. No. 1 for rates.

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Rhinebeck	4	Rhinebeck Clinton Corners Clintondale Elizaville Esopus High Falls Highland Hyde Park Kingston Millbrook Milton New Paltz Pleasant Valley Poughkeepsie Red Hook Rosendale Staatsburg Stanfordville Tivoli
Roscoe	1	Roscoe
Sanborn	5	Sanborn Lockport Niagara Falls Pendleton Tonawanda Williamsville Buffalo
Sandy Creek	2	Sandy Creek Mannsville Pulaski

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Scotchtown	4	Scotchtown Bloomingburg Circleville Denton Goshen Middletown Montgomery Otisville Pinebush Slate Hill Unionville Wurtsboro
Sherburne	2	Sherburne Earlville Norwich Smyrna
Sidney	2	Sidney Bainbridge Guilford Masonville Mount Upton Unadilla
Slate Hill	3	Slate Hill Bloomingburg Circleville Denton Middletown Otisville Port Jervis Scotchtown Unionville Wurtsboro

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Slaterville Springs	3	Slaterville Springs Dryden Etna Ithaca Virgil
Smyrna	2	Smyrna Norwich Sherburne
South New Berlin	2	South New Berlin Gilbertsville Morris New Berlin Norwich
South Otselic	2	South Otselic Cincinnatus Georgetown Norwich
Spencer	4	Spencer Elmira Ithaca Lockwood
St. Johnsville	2	St. Johnsville Canajoharie Fort Plain Little Falls

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Staatsburg	4	Staatsburg Clinton Corner Clintondale Dover Plains Elizaville Esopus High Falls Highland Hopewell Junction Hyde Park Kerhonkson Kingston Marlboro Milbrook Milton New Paltz North Clove Pleasant Valley Poughkeepsie Red Hook Rhinebeck Rosendale Standfordville Tivoli Wappingers
Tivoli	3	Tivoli Elizaville Germantown Kingston Red Hook Rhinebeck Staatsburg

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Tribes Hill	4	Tribes Hill Amsterdam Fonda Glen Gloversville Johnstown Schnectady
Truxton	4	Truxton Cincinnatus Cortland Deruyter Fabius Lafayette Marathon McGraw Syracuse
Unadilla	2	Unadilla Bainbridge Masonville Mount Upton Sidney
Unionville	3	Unionville Middletown Port Jervis Scotchtown Slate Hill Sussex, NJ
Virgil	4	Virgil Cortland Dryden Etna Ithaca Slaterville
Walton	2	Walton Downsville

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

2. Local Calling Area (cont'd)

Exchange	Rate Group	Local Calling Area
Waterville	4	Waterville Brookfield Clayville Clinton North Brookfield Oriskany Fall Utica
Wayne	2	Wayne Dundee
Wells	3	Wells Gloversville Lake Pleasant Northville
West Valley	2	West Valley Springville
Whitney Point	4	Whitney Point Binghamton (Including Johnson City) Chenango Bridge Maine Marathon
Williamstown	4	Williamstown Camden Parish Pulaski Syracuse
Wurtsboro	3	Wurtsboro Bloomingburg Circleville Denton Middletown Monticello Otisville Scotchtown Slate Hill

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

3. Exchanges in each Service Area

Service Area	Exchanges
C & U	Bainbridge
	Berkshire
	Brookfield
	Candor
	Chenango Bridge
	Cincinnatus
	Clayville
	DeRuyter
	Earlville
	Franklin
	Fuilford
	Georgetown
	Gilbertsville
	Greene
	Leonardsville
	Madison
	Masonville
	McDonough
	Morrisville
	Morrisville
	Mount Upton
	New Berlin
	New Woodstock
	Newark Valley
	North Brookfield
	Norwich
	Oxford
	Sherburne
	Sidney
	Smyrna
	South New Berlin
	South Otselic
	Unadilla
	Waterville
	Whitney Point

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

3. Exchanges in each Service Area (cont'd)

Service Area	Exchanges
Delaware	Downsville Roscoe Walton
Iroquois	Almond Alfred Andover Branchport Cato Dalton Dryden Etna Fair Haven Fillmore greenwood Hammondsport Hannibal lysander Sanborn Slaterville Springs Truxton Virgil West Valley Willliamstown
Red Hook	Elizaville Rhinebeck Red Hook Staatsburg Tivoli

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

3. Exchanges in each Service Area (cont'd)

Service Area	Exchanges
UpState	Adams
	Adams Center
	Barryville
	Belleville
	Bloomingburg
	Blue Mt. Lake
	Boonville - DCO
	Boonville - DMS 100
	Broadalbin
	Canajoharie
	Caroga Lake
	Chestertwon
	Circleville/Thompson Ridge
	Constableville
	Corinth
	Croghan
	Cuddebackville
	Denton
	Eagle Bay
	Fonda
	Forest Port
	Fort Plain
	Glen
	Gloversville
	Henderson
	Indian Lake
	Johnstown
	Lake Luzerne
	Lake Pleasant
	Long Lake
	Lowville
	Lyons Falls
	Mannsville
	Mayfield
	Middletown
	Newcomb
	North Creek
	Northville

SECTION 1 – BASIC LOCAL SERVICE

B. LOCAL EXCHANGE SCHEDULE (cont'd)

3. Exchanges in each Service Area

Service Area	Exchanges
UpState (Cont'd)	
	Old Forge
	Otisville/Howells
	Port Jervis
	Pulaski
	Raquette Lake
	Remsen
	Saint Johnsville
	Sandy Creek
	Scotchtown
	Slate Hill
	Tribes Hill
	Unionville
	Wells
	Wurtsboro
Western	Apalachin
	Corfu
	Darien
	Dundee
	Hawleyton
	Lockwood
	Marathon
	Narrowsburg
	Shemung
	Spencer/Van Etten
	Wayne

SECTION 2 – SERVICE CHARGES

A. SERVICE CHARGES

1. Definitions

The term Service Charge is defined as the non-recurring charge or charges applying to the ordering, installing, moving, changing, rearranging and furnishing of telephone service and miscellaneous and supplemental equipment and other telephone facilities. The charges are separately established as follows in order to provide a reasonable basis for an equitable recovery of the costs incurred in the required operations.

a. Service Order Charge -

1. Service order activity is classified as either initial or subsequent. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for connections of service (Initial Order Charge applies), to each order for a move, change, addition to existing service or records change (Subsequent Order Charge applies).

2. A single service order will usually be issued for all work or service ordered to be performed or provided at the same time on the same account and for the same premises. Service Ordering Charges apply separately where business and residence service are located on the same premises.

b. Line Connection Charge - Applicable to any work performed in the central office and extending to the protector at the customer's premises.

c. Travel Charge - In addition to the Line Connection charge when a Company employee is dispatched in connection with rearrangement or installation of regulated equipment. This charge only applies to work done outside a customer’s premises up to the point of demarcation.

d. Restoration Charge - Applicable for restoration of service following a temporary suspension of such service.

SECTION 2 – SERVICE CHARGES

A. SERVICE CHARGES (cont'd)

2. Applications

a. General

1. Service charges are applicable to the establishment or changing of service, the assumption of service by a different customer and the move of service from one premise to another.

2. Changes in locations of existing stations or terminations to points outside the subscriber's premises are considered new installations at the new location.

3. The non-recurring charge applicable for the establishment of foreign exchange service is the total of those non-recurring charges applicable within the local and foreign exchanges.

4. The combination of charges applicable for a move or change of equipment or service will not exceed the charges applicable for a new installation of that equipment or service except as specified in below.

5. Incorporated in this section is the assumption that the subscriber will allow the Company to complete the requested operations in a manner determined by the Company to be reasonable and efficient. When the subscriber insists after thorough explanation by the Company of the additional charges which would be applicable that the Company carry out additional or extraordinary work which would not otherwise be required to complete the desired operation, charges in addition to those applicable as specified in this section may be applied. Additional work operations such as premises visits made to deliver new telephone number designations or additional service orders processed to effect multiple completion dates requested by the subscriber will be charged for as specified in Schedule of Charges. Other activity necessitated by requests of the subscriber such as work during other than normal business hours or provision of concealed wiring will be charged for at levels not to exceed differential costs of labor and material. This provision in no way relieves the Company from the requirement of providing reasonable and efficient service at the charges specified in this tariff and in the company catalog.

SECTION 2 – SERVICE CHARGES

A. SERVICE CHARGES (cont'd)

2. Applications (cont'd)

a. General (cont'd)

6. If the customer is known to be a credit risk to the Company, payment of service charges may be required before the work is begun.

7. Residence customers may elect to pay their service connection initial, installation, move, substitution and other non-recurring charges associated with service orders including restoration charges and maintenance service charges in monthly installments for up to a 3 month period. When installment billing is requested, it will be applied to all non-recurring charges associated with a given service order, subject to the following: (T)

a. Installment billing may be used only by residence customers.

b. Charges will be billed in three monthly installments unless the customer chooses a shorter payment period. (T)

c. A customer may not pay a portion of the charges and then request installment billing for the remaining charges.

d. More than one installment plan may be in effect for the same customer at the same time. However, only one installment plan for restoration charges may be in effect at the same time.

e. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill.

f. Installment billing payments will continue even though an account is temporarily suspended.

g. No interest or carrying charges will be applied.

SECTION 2 – SERVICE CHARGES

A. SERVICE CHARGES (cont'd)

2. Applications (cont'd)

a. General (cont'd)

8. Service charges do not apply for:

a. An upgrade or downgrade of exchange service. (However, seasonal customers who change their grade of service may be required to pay service charges in accordance with the seasonal service regulations).

b. Company initiated orders, e.g., a number change required by a cutover or regrade, replacement at the Company's initiative of obsolete equipment or services, normal maintenance and repair of the Company equipment and service and corrections required due to Company errors, etc.

c. Record orders issued for correction purposes.

d. No service charges other than termination charges apply for the disconnection, discontinuance, or removal of equipment or service.

e. Service charges do not apply for the re-establishment of service, for the same subscriber, at a location which has been destroyed or made untenantable by fire, wind, or water. Service charges do apply for establishment of service at a new location for a temporary period, for establishment of service at a new and permanent location, or for re-establishment of service at the same location for other than the previous subscriber.

f. When all required service facilities are already in place, a service charge does not apply for a subscriber to connect an item of customer-provided terminal equipment to his existing service under the provisions of Part 68 of FCC Rules and Regulations. If additional facilities are required or requested, the appropriate service charge(s) will apply.

SECTION 2 – SERVICE CHARGES

A. SERVICE CHARGES (cont'd)

2. Applications (cont'd)

b. Service Order Charge

Only one service order charge is applicable for all requests for the same subscriber made at one time, for service at one premise, with the same requested completion date. No additional service order charge will apply when mileage circuits terminate on different premises.

1. Initial service order charge
   a. Applicable only for initial connection of telephone service.

2. Subsequent service order charge
   a. Applicable to all other customer requests for changes to telephone service.

c. Line Connection Charge

1. The line connection charge applies to work performed in the central office and extending to the protector at the customer's premises. The charge applies for work including but not limited to:

   a. Connection or reconnection of local exchange lines, FX lines, local private lines, local off-premises station lines, and local tie lines (one charge per item).

   b. Number change on a local exchange central office line or trunk (one charge per item).

   c. Restoration of service.

   d. Establishment of a Trap Trace Circuit

2. Charges, if any, applicable to central office work in exchange(s) of other companies are those applicable for that company.

3. The line connection charge does not apply for:

   a. The establishment of touch calling service.

SECTION 2 – SERVICE CHARGES

A. SERVICE CHARGES (cont'd)

2. Applications (cont'd)

d. Travel Charge

1. A travel charge is applicable on a per order basis whenever a Company employee is dispatched to connect, move or change a service or equipment at the request of the customer.

2. The term "per order" means all work, service, and equipment requested (1) during the same contact or by the same communication and (2) for completion or provision on the same due date.

3. A travel charge does not apply for:

a. Removal of equipment or service.

b. Restoration of service.

e. Changes in Telephone Number

1. For requests for changes in telephone number of central office lines or trunks, one subsequent service order charge plus, for each number changed, a line connection charge will apply.

2. For changes in telephone number of other than central office lines or trunks, one subsequent service order charge and one travel charge, as appropriate, will apply plus $2.00 per PBX station line changed.

3. The above charges do not apply when, in the judgment of the Company, changes in telephone number are necessary for continuation of satisfactory service.

f. Restoration of Service

1. In the event service is temporarily suspended for nonpayment of charges, such service will be restored upon payment of:

a. All charges due or, at the discretion of the Company, a substantial portion thereof.

b. The charges listed following.

SECTION 2 – SERVICE CHARGES

A. SERVICE CHARGES (cont'd)

2. Applications (cont'd)

f. Restoration of Service (cont'd)

2. When at the request of the customer, service is temporarily suspended, the subsequent service order charge applies for the subsequent restoration of that service. The subsequent service order charge does not apply for seasonal service.

3. For the restoration of a line segment which is part of a local private line, local tie line, or local off-premises station line, the subsequent service order charge, line connection charge(s) and travel charge if appropriate will apply.

3. Schedule of Charges

All Service Areas	Business	Residence
a. Service Order Charges		
1. Initial	$44.15 (R)	$28.30 (R)
2. Subsequent	21.80	12.00 (R)
b. Line Connection Charge, per line	10.90 (R)	10.90 (R)
c. Travel Charge	16.00 (R)	16.00 (R)

4. Restoration of Service	Business	Residence
a. Requests received before 4:00 P.M. Monday thru Friday	33.50 (R)	18.00 (R)
b. Requests for reconnects after 4:00 P.M. on weekends and holidays	50.00	33.75

SECTION 2 – SERVICE CHARGES

A. SERVICE CHARGES (cont'd)

5. Waiver of Non-recurring Charges Option

a. General

The Waiver of Non-recurring Charges Option gives the Company the choice to waive non-recurring charges in order to promote the sale of optional services.

b. Regulations

1. The Company reserves the right to waive any or all of the non-recurring charges associated with optional services at any time provided the Commission is given 7 days notice.

2. The maximum length of time that any waiver of non-recurring charges is allowed to exist is 90 days.

3. Appropriate notification of waived charges will be made to all eligible customers.

B. OTHER SERVICE CHARGES

1. Returned Check Charge

a. The subscriber shall be responsible for the payment of a charge per incidence when a check which has been presented to the Telephone Company by the subscriber in payment for any charges is returned by a bank because of the subscriber's failure to maintain sufficient funds on deposit.

- All Service Areas $10.00

b. The above charges shall be in addition to any or all charges assessed by the bank.

SECTION 2 – SERVICE CHARGES

B. OTHER SERVICE CHARGES (cont'd)

2. Late Payment Charge

a. If the company does not receive the entire amount billed prior to the next billing date a late payment fee will apply. Residential customers will incur a late payment charge of 1.5% of the unpaid balance or $5.00 whichever is greater will be assessed on the unpaid balance. Business Customers will incur a late payment charge of 1.5%.

b. Customer bills for telephone service are due when they are rendered. A customer is in default unless payment is made on or before the due date specified on the bill.

c. If payment is not made within 25 days of the date of the bill, a late payment charge will be applied to all amounts previously billed under this Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.

d. Collection procedures and requirements for deposit are not affected by application of late payment charges

e. Late payment charges do not apply to unpaid balances associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.

f. The late payment charge does not apply to final accounts.

g. The late payment charge does not apply to government agencies of the State of New York. These agencies are required to make payment in accordance with the provisions of Article X1-A of the State of Finance Law (Chapter 153 of the Laws of 1984).

SECTION 2 – SERVICE CHARGES

B. OTHER SERVICE CHARGES (cont'd)

3. Touch Calling

1. General

a. Touch Calling service provides for the origination of telephone calls through the use of telephones equipped with push buttons, each of which generates distinctive tones for the origination of calls. Telephones may be customer or company provided. Touch Calling central office lines have the capability of receiving standard DTMF signaling.

b. All telephone stations on a Touch Calling line do not have to be converted to Touch Calling.

c. All lines served by dial-type switching equipment terminating in the same Touch Calling telephone station must be arranged for Touch Calling.

d. Touch Calling service requires special central office equipment and is furnished only from those central offices where this equipment is available.

2. Rates

	Monthly Rate
Residence	
Per central office line equipped for Touch Calling	$0.00
Business - Non-System **	
Per central office line equipped for Touch Calling	0.00

** Refer to the applicable section for Touch Calling for Key Systems and Private Automatic Branch Exchange Systems.

SECTION 2 – SERVICE CHARGES

C. CONSTRUCTION CHARGES

1. Line Extension Charges

An extension of Telephone Company facilities in locations where Telephone Company facilities currently do not exist will generally be made as follows:

a. Requests by service applicants

In situations where the Company believes that its costs to install facilities to provide services may not be recovered through subscription to such services, the Company may assess construction charges to the service applicant.

1. Construction charges may include the recovery of all costs associated with placement of facilities, including direct and indirect engineering costs, material costs, costs of securing right-of-way, contractor costs and facility placement costs.

2. Payment of construction charges may be required prior to the commencement of the work with which such construction charges are associated.

3. The party paying for construction costs does not obtain any rights, of ownership or otherwise, in facilities provided by the Company. All facilities provided by the Company shall be under its exclusive control.

b. Real Estate Developments, Subdivisions and Apartment Complexes

Placement of facilities to serve areas of subdivided land which may have only limited subscription to Company services results in an unreasonable risk to the Company that these costs may not be recovered through subscription to such services.

1. “Subdivision” means the division of a lot, tract, or parcel of land into two or more lots, plats, sites, or other divisions of land for the purpose, whether immediate or future, of sale of or of building development.

2. The Company may assess construction charges to the land developer, individual or party, requesting service or placement of facilities to serve any previously unserved portion of a subdivision.

3. Construction charges may include the recovery of all costs associated with placement of facilities, including direct and indirect engineering costs, material costs, costs of securing right-of-way, contractor costs and facility placement costs.

4. Payment of construction charges may be required prior to the commencement of the work with which such construction charges are associated.

SECTION 2 – SERVICE CHARGES

C. CONSTRUCTION CHARGES (cont'd)

1. Line Extension Charges (cont'd)

b. Real Estate Developments, Subdivisions and Apartment Complexes (Cont'd)

5. The party paying for construction costs does not obtain any rights, of ownership or otherwise, in facilities provided by the Company. All facilities provided by the Company shall be under its exclusive control.

c. Provision of Private Right-of-Way

Where required by the conditions, applicants shall provide without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.

d. Distribution Plant on Private Property, Other Than Service Drops

When the customer desires that distribution plant on the customer's private property be placed underground - the Telephone Company having determined from the conditions that aerial facilities should be provided or having provided such facilities - the customer may pay the excess of the installed cost to the Telephone Company of the underground (buried) wire or cable over the cost of the aerial facilities and pays the cost of dismantling and removing any aerial facilities being changed.

2. Charges Applicable for Facility Extension (N)

When an applicant requests new service or upgraded service where construction of line facilities is required, the Telephone Company will cover the construction costs up to $500.00. Any Construction charges over $500.00 shall be recovered from the applicant. Construction charges for multicircuit customers will be on an ICB basis. (N)

3. Special Construction Charges (T)

a. Special construction, based on cost in the form of installation charges, monthly charges, or both, may be applied in addition to the usual service connection charges and monthly rates when, because of unusual investment or expense, the revenue does not reasonably compensate the Company i.e. (1) when facilities are provided beyond the standard allowance, (2) when conditions require the provision of special equipment or unusual plant construction, installation or maintenance, or (3) when the customer's location requires annual payment for licenses or agreement for the use of Public or Private land.

b. Except as specified, title to all construction provided wholly or partly at a customer's expense is vested in the Company.

c. The cost to the Company for attachments to structures of other companies, made in lieu of providing construction for which the customer would be charged under the provisions hereof, is borne by the customer. The customer is required to pay construction charges made by another company providing facilities connecting with the facilities of the Company.

SECTION 2 – SERVICE CHARGES

C. CONSTRUCTION CHARGES (cont'd)

4. Service Drops (T)

1. Facilities Provided of Type Determined by Telephone Company

Service Drops are provided either by aerial facilities - on poles of the Telephone Company or of other companies - or by underground facilities (buried), and, except as covered in 2. below, the type of facilities used is determined by the Telephone Company from the conditions involved. For facilities of the type so determined, the following treatment applies:

a. A Service Drop measuring not more than 250 feet is provided without construction charge. For the measured distance in excess of the 250 foot allowance, a facility charge may apply as described elsewhere in the Company's tariffs or catalog.

b. The measurement is the airline distance from the center of the highway paralleling the general distribution plant (located on or off the highway) to the terminal or drop at the customer's building, or the airline distance from the distribution plant to that terminal, whichever is shorter.

2. Facilities Provided of Different Type Than 1. Above

When from the conditions involved the Telephone Company determines that an aerial Service Drop should be provided and in lieu thereof the applicant desires underground or buried facilities, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer requests that such facilities be placed underground, the following applies:

a. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and, in addition, the customer may pay the cost of the underground cable - including the cost of installing it - less the estimated cost to the Telephone Company of installing such aerial facilities (not in excess of the 250 foot allowance specified in G.1.a.) as would be (or is) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company; ownership of the conduit is retained by the customer.

The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.

SECTION 2 – SERVICE CHARGES

D. MAINTENANCE OF SERVICE CHARGE

The customer shall be responsible for the payment of the charges indicated below for visits by the Telephone Company to the customer's premises:

- where a service difficulty or trouble report results from other than Telephone Company equipment and line.
- where, at the customer's request, a technician verifies the internet speed on a voice grade service. The Telephone Company does not guarantee any specific internet speed on a voice grade circuit.

All Service Areas	$41.00

SECTION 3 – DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY

1. General

The following regulations and rates apply to listings in light face type in the alphabetical directories and the information records of the Telephone Company.

Listings are limited to information essential to the identification of the listed party. The Telephone Company reserves the right to use appropriate abbreviations in listings.

Listings which, in the judgment of the Telephone Company, are designed to advertise a commodity or service, or which are otherwise objectionable, are not permitted. A name made up by adding a term such as "Company", AGENCY", "SHOP", "works", "service", etc., to the name of a commodity or service is not accepted as a listing, unless the subscriber is legally doing business under that name.

A name may be repeated in the same alphabetical directory list only when a different address or a different telephone number is listed.

2. Composition of Listings

a. Name

1. Business Service

The following names may be included in business service listings:

The name of the subscriber or joint user.

The name of each separate business enterprise which the subscriber or joint user conducts.

The name by which the business of a subscriber or joint user is known to the public, provided that only one such name representing the same general line of business will be accepted.

The name of any person associated with the subscriber or joint user in the same building.

The name of any person, firm or organization which the subscriber or joint user is authorized to represent, or the name of an authorized representative of the subscriber or joint user.

SECTION 3 – DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (cont'd)

2. Composition of Listings (cont'd)

a. Name (cont'd)

1. Business Service (cont'd)

Alternate spelling of an individual name or alternate arrangement of a business name, provided that the listing, in the judgment of the Telephone Company, is not for advertising purposes.

The name of a publication issued periodically by the subscriber or joint user.

The name of any inactive business or organization in a cross-reference listing when authorized by such business or organization.

The name of a member of the subscriber's domestic establishment when business service is furnished in the subscriber's residence.

The name of a corporation which is the parent or a subsidiary of the subscriber. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX or semi-public branch exchange service, may be included in a residence type listing with the telephone number of the PBX or semi-public service.

The name of a customer of a reseller of service.

2. Residence Service

The following names may be included in residence service listings:

The name of the subscriber.

The name of a member of the subscriber's domestic establishment, an alternative spelling of such name and the maiden name of a married woman.

The name of a radio amateur station as for example "Radio Amateur W9CNE".

Dual name listings consisting of the given name of two individuals who have the same surname and reside in the same domestic establishment, as for example, "Smith Mary & John".

SECTION 3 – DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (cont'd)

2. Composition of Listings (cont'd)

b. Designations

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, two or more designations may be included in one listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Conversely, individual names or titles are not shown following the name of a firm or corporation.

A listing may not include a designation, such as "agency", "dealer", or "representative" except in connection with the legal name of the subscriber.

A term such as "renting agent" may be included in a listing indented under the name of a building, provided that the agent maintains a renting office in such building.

A designation is not ordinarily provided in connection with residence service but may be permitted in connection with a profession or occupation as specified

c. Addresses

Each listing includes the house number and the street name of a location where the telephone service is furnished, except when modification facilitates identification of the listed party by the calling public.

For business service listings where the subscriber or joint user is a not-for-profit organization and for residence service listings:

1. The address may be omitted:
2. A Post Office Box Number may be shown:
3. A partial address such as "Broad Street" may also be shown.

Zip codes are not included in listings.
The term "not-for-profit organization" as used herein means religious, educational, political, charitable, social service, civic, patriotic, fraternal and similar types of organizations which are not commercial in nature.

SECTION 3 – DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (cont'd)

2. Composition of Listings (cont'd)

d. Telephone Numbers

Each listing may include only one telephone number. A listing may include only the telephone number of the first line of a PBX system or incoming service group of individual lines, except that a trunk not included in the incoming service group of a PBX system or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions as, for example, where a corporation and its subsidiaries use the same PBX system. Each PBX station equipped for direct inward dialing may be listed at the applicable rate for listings in excess of the allowance for free listings.

3. Types of Listings

a. Standard Listings

A Standard Listing is the type of listing which may include a name, designation, address and telephone number to appear in the information records and the alphabetical directory for the territory in which the telephone service is located. (T)

b. Indented Listings

An Indented Listing is the type of listing which is indented under a standard listing or under a caption and may not include more than a designation, address and telephone number. A caption consists of a name and may include a designation but not an address or telephone number. When the same designation is appropriate for two or more of the indented listings the designation may be shown as a subcaption for such indented listings.

Indented Listings are permissible when a subscriber is entitled to two or more listings of the same name with different addresses or different telephone numbers. (T)

SECTION 3 – DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (cont'd) (T)

3. Types of Listings (cont'd)

c. Alternate Telephone Number Listings and Night Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his absence may obtain an Alternate Telephone Number Listing or a Night Listing such as the following:

If no answer call (telephone number)
Night calls (telephone number)
Night calls after -- P.M. (telephone number)
Nights, Sundays and holidays (telephone number)
5 P.M. to 9 A.M. weekdays noon Saturday until
9 A.M. Monday and holidays (telephone number)

Such listings may be furnished as an indented listing or as a subcaption.

The telephone number in such a listing may be that of another service furnished the same subscriber, or one of the subscriber's PBX trunks not included in the incoming service group or the service furnished a different subscriber.

d. Cross Reference Listings

A Cross Reference Listing such as one of the following may be obtained in the same alphabetical group with the related listing when required for identification of the listed party and not designed for advertising purposes.

Foster Furnace Company

See Roberts Furnace Company

Foster Furnace Company

Call Roberts Furnace Company HO2-3331

e. Extra Lines of Information

Descriptive text that does not have a telephone number (T)

SECTION 3 – DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (cont'd)

4. Free Listings

Listings are provided without charge as follows:

One listing for each individual line, but not in excess of three listings for any number of individual lines in the same incoming service group.

One listing for each trunk terminating in a PBX system, but not in excess of three listings for each such system.

The allowance of free listings includes only standard listings.

5. Rates for Charge Listings (Additional Listings)

The monthly rate for each listing, in excess of the allowance of free listings is as follows:

	Monthly Rate		
	Residence	Business	
Additional Listings	$4.05	$31.55	(I)
Extra Lines of Information	$5.50	$33.50	(I)
Vanity Listings *	$1.00	$1.00	

* Only available with Vanity Number Service

SECTION 3 – DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (cont'd) (T)

6. Non-Published Service

a. General

The telephone numbers of non-published service are not listed in either the Telephone Company's alphabetical directory or information records available to the general public.

b. Regulations

Except as otherwise provided in this Paragraph incoming calls to non-published service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim the calling party may present, except claims of emergencies involving life and death. In such cases, the Company will call the non-published number and request permission to make an immediate connection to the calling party. If the connection is refused, the calling party will be advised and an offer made to connect the calling party to the Police. The Company may also, in other emergency cases, call the non-published number and request a call back to the calling party. The Company will advise the calling party if the non-published number cannot be reached, or if a request for a call back to the calling party is refused. The acceptance by the Company of the subscriber's request to refrain from publishing his telephone number in the directory does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the telephone number of non-published service in the directory or disclosing said number to any person shall attach to the Company, and where such a number is published in the directory the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published service. (T)

SECTION 3 – DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (cont'd)

6. Non-Published Service (cont'd)

c. Rates

Business	Residence	
$4.50	$4.50	(I)

Exceptions:

The foregoing rate does not apply:

1. To public service.
2. To special reversed charge service.
3. To foreign exchange service where the subscriber is also furnished exchange service from the normal central office.
4. To additional service furnished to the same subscriber at the same address.
5. Where the subscriber has other service listed in the same name in the alphabetical directory for the territory in which the subscriber is located, provided that (a) both services are of the same class or (b) the services are of different classes, and arrangements have been made that calls to the listed number will be answered at all times.
6. Where a subscriber living in a hotel, apartment house, boarding house or club is listed under the number of the PBX or semi-public branch exchange service furnished the hotel, apartment house, boarding house or club.
7. Where service is installed for a temporary period.
8. Where a joint user elects not to take a listing.
9. Where service involves data terminals where there is no voice use contemplated, except for coordination of data trans-mission.
10. Where service is furnished at normally unattended locations to assist in the maintenance of essential public services provided by power, water and pipeline companies, railroads, airlines and government agencies.

SECTION 3 – DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (cont'd) (T)

7. Unlisted Service

a. General

Unlisted telephone numbers are not listed in the Telephone Company's alphabetical directory but are available from the information operator upon subscriber request.

b. Rates

Upstate	C&U	Iroquois	Western Counties	Red Hook	Delaware
$3.85	$3.85	$3.85	$3.85	$3.85	$3.85

c. Domestic Violence Waiver

Pursuant to Section 91(7) of the Public Service Law, where a customer requests protection of his or her identity in connection with the customer's purchase of telephone service and the customer a) is a victim of domestic violence, as defined in Section 459-a of the New York Social Services Law, and b) for whose benefit any order of protection, other than a temporary order of protection, has been issued by a court of competent jurisdiction, the Company will:

1. Allow the customer to use a modified or alternative name for a directory listing, or
2. Waive the otherwise applicable charges for a non-published telephone listing

These listings shall conform to all the same requirements of other non-published listings. A customer requesting such an accommodation shall provide a copy of the order of protection to the Company.

B. WHOLESALE LISTINGS

1. Directory Subscriber Listing Information

a. General

Directory Subscriber Listing Information, referred to as Directory Database, is defined as a white Leaf No. listing that identifies the subscriber of a telephone Company which includes the subscriber's name, telephone number, address or primary advertising classification used for publication or used in any directory assistance format.

(T)

SECTION 3 – DIRECTORY LISTINGS

B. WHOLESALE LISTINGS (cont'd) (T)

1. Directory Subscriber Listing Information (cont'd)

b. General (cont'd)

Directory Database information will be made available, by the Company, to entities requesting directory information solely for the purpose of publishing directories or providing a directory assistance service. Directory Database cannot be resold or reproduced by any entity without the expressed written prior consent of the Company. For certified local exchange carriers, The Company will provide nonpublished customer names, addresses, and telephone numbers, with a notation that the number is nonpublished.

For other entities, The Company will provide nonpublished customer names and addresses, but not telephone numbers, for the purpose of providing directory assistance services. The nonpublished information will be provided subject to the requesting entity's agreement to abide by the Privacy Principles in Case 90-C-0075 and agreement not to use the information for any purpose other than informing directory assistance callers that the customer's telephone number is unlisted.

Directory Database updates will be provided by the Company in a timely manner, to competing providers and other entities as often as the Company updates its own Directory Database.

Directory Database information will be provided in a format as generally used by the Company and as agreed upon between the Company and buyer of the Directory Database. Customized data beyond the Companies general format will require the buyer to incur an additional cost.

c. Liability of the Company

The Company will make every effort to ensure accuracy of the Directory Database.

In the absence of gross negligence or willful misconduct, no liability for damages arising from errors in the Database, including errors in the reporting thereof, shall attach to the Company. A listing is considered in error only when it makes it difficult to locate a customer's telephone number.

An address is considered in error only when it shows the customer on the wrong street or wrong community. The customer must notify the Company of an error. (T)

SECTION 3 – DIRECTORY LISTINGS

B. WHOLESALE LISTINGS (cont'd)

(T)

1. Directory Subscriber Listing Information (cont'd)

c. Liability of the Company (cont'd)

Rates and Charges	
Rates	
Directory Assistance Listings	
Initial Load File, per listing	$0.0062
Updates, per listing	$0.0062
Clearing House, per listing	$0.0173
Compensation to Listing Provider, per listing	$0.0062
Directory Listings	
Initial load files per listing	$0.193
Clearing House, per listing	$0.0173
Compensation to Listing Provider, per listing	$0.0062

(T)

SECTION 4 – MILEAGE CHARGES

MILEAGE - UPSTATE SERVICE AREA

A. GENERAL

Mileage is a term used to describe charges for units of distance, normally some fraction of a mile.

There are two basic types of mileage charges:

Foreign Exchange Line Mileage - This charge applies when service is furnished to a customer from an exchange (foreign exchange) other than the exchange in which the customer is located (normal exchange).

Mileage on Telephone Service Connecting Two or More Locations - This charge applies when service is provided to a customer between separate locations in the same building, between separate locations in the same exchange, or between locations in different exchanges.

SPECIAL LIMITATIONS AND CONDITIONS

1. Telephone service on which mileage charges apply may not always be immediately available if the Telephone Company does not have pole and wire facilities available in the area to be served.

2. If special equipment must be used to improve the volume or quality of the signal being sent over telephone lines, additional charges based on the cost of providing that equipment will apply.

   a. Only non-competitive one-time service offerings made on a time and materials basis will be provided at "cost".

3. Construction charges as provided in this Tariff and the company catalog may apply in addition to any mileage that may be charged.

SECTION 4 – MILEAGE CHARGES

MILEAGE - UPSTATE SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE

1. General

When telephone service is extended beyond the normal boundaries of a serving exchange and into another telephone service area, it is called Foreign Exchange Service.

Foreign exchange service is not a general service offering, but may be provided where facilities are available to furnish satisfactory telephone transmission.

If in the judgment of the Telephone Company satisfactory transmission could be provided by use of additional equipment, the customer will be charged based on the cost of furnishing the additional equipment required.

2. Definition

Foreign Exchange Line Mileage is the mileage charge which applies to a telephone line from a central office (foreign central office) other than that in which the customer is located (normal central office).

3. Regulations

a. A foreign exchange customer will only be listed in the alphabetical telephone directory of the Telephone Company providing the dial tone.

b. The subscriber to exchange service furnished from a foreign central office is required to subscribe to exchange service in the normal central office when the foreign central office is neither adjacent to the normal central office nor within the primary calling area of the normal central office.

c. The minimum charge for foreign exchange service is the Tariff rate for six (6) months.

SECTION 4 – MILEAGE CHARGES

MILEAGE - UPSTATE SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement

a. General

There are several combinations of service conditions which determine how charges for foreign exchange service will be computed and billed. These conditions include:

1. Where the customer is located;
2. Where the telephone service is coming from;
3. Whether or not there is a toll charge between the two areas involved;
4. Whether more than one telephone company is required to provide the service.

There are a number of combinations of the factors listed above and each is considered and treated separately.

b. Monthly Charges

The following can be used to determine foreign exchange mileage charges:

1. Within the Serving Company (Intra-Company)
Adjacent Exchanges Toll Charge Between Exchanges

* Grandfathered Foreign Exchange Line - measure from the customer's location to the nearest point on the boundary of the serving central office district.

All Other Lines - measure Airline from the customer's location to nearest point on the base rate boundary of the foreign central office.

Monthly Rates	Each 1/4 Mile or Fraction Thereof	Minimum Rate
Individual Line or Private Branch Exchange Trunk	$ 2.94	$ 5.90
Two-Party Line - Per Station	2.36	4.72
Four-Party Line - Per Station	1.76	3.53
Grandfathered Foreign Exchange	1.18	2.36

* Grandfathered Foreign Exchange Line is a grandfathered grade of service which had been multiparty, foreign exchange service. All rates are restricted to customers who had this service prior to April 31, 1987.

SECTION 4 – MILEAGE CHARGES

MILEAGE - UPSTATE SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

2. Within the Serving Company (Intra-Company)
Adjacent Exchange No Toll Charge Between Exchanges (Local Calling Area)

Only individual lines and PBX trunks are offered.

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (foreign) exchange.

Monthly Rates	Rate	Minimum Rate
Each 1/4 mile or fraction thereof	$2.29	$4.58

3. Within the Serving Company (Intra-Company)
Non-Adjacent Exchanges Whether Toll Charge or Local Service Between Exchanges

Only individual lines and PBX trunks are offered.

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (foreign) exchange.

Monthly Rates	Rate	Minimum Rate
Each 1/4 mile or fraction thereof	$3.54	$7.08

SECTION 4 – MILEAGE CHARGES

MILEAGE - UPSTATE SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

4. When Service Is Furnished Jointly by Two Telephone Companies (Intercompany Foreign Exchange Service)

Non-Adjacent Exchanges

Only individual lines and PBX trunks are offered.

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (Foreign) exchange.

The rate for interexchange mileage charges covering foreign exchange line service furnished jointly with another telephone company between non-adjacent exchanges will be the rates specified in New York Telephone Company Tariff P.S.C. No. 900 - Telephone.

5. When Service Is Furnished Jointly by Two Telephone Companies (Intercompany Foreign Exchange Service)

Adjacent Exchange
Toll Charge Between Exchanges
This Company Is Serving Company (Outgoing)

Distance is measured from the point of connection with the facilities provided by the connecting company to the nearest point on the base rate area boundary of the central office district of the company.

Monthly rates for individual, two-party or four-party service exchange line mileage or locality rates apply. Multi-party line service is treated as if located at the exchange boundary.

SECTION 4 – MILEAGE CHARGES

MILEAGE - UPSTATE SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

6. When Service Is Furnished Jointly by Two Telephone Companies (Intercompany Foreign Exchange Service)

Adjacent Exchanges
Toll Charge Between Exchanges
Connecting Company Is Serving Company (Incoming)

The route distance is measured from the customer's location to the point of connection with the lines of the connecting company.

Monthly rates, each 1/10 mile or fraction

Individual Line or PBX Trunk	$ 2.11 per line*
Two-Party, Four-Party Line or Grandfathered Foreign Exchange Line Per Termination	$ .58 per party*

* An Added charge of $1.88 per month applies for each individual line or PBX trunk, and for each party on a two-party, four-party, or grandfathered foreign exchange line to cover administrative costs.

7. When Service Is Furnished Jointly by Two Telephone Companies (Intercompany Foreign Exchange Service)

Adjacent Exchanges
No Toll Charge Between Exchanges (Local Calling Area)
This Company Is Serving Company (Outgoing)

Only individual lines and PBX trunks are offered.

The distance is measured airline from the point where a line connecting the central offices crosses the boundary between the two exchanges, to the service central office if the serving exchange.

	Monthly Rate
Each 1/4 mile or fraction thereof	$1.90

SECTION 4 – MILEAGE CHARGES

MILEAGE - UPSTATE SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

8. When Service Is Jointly Furnished by Two Telephone Companies (Intercompany Foreign Exchange Service)

Adjacent Exchanges
No Toll Charge Between Exchanges (Local Calling Area) Connecting Company Is Serving Company (Incoming)

The distance is measured from the rate center of the customer's normal central office district to the point where a line connecting the rate centers of the two central office districts crosses the boundary between the two central office districts.

	Monthly Rate
Each 1/4 mile or fraction thereof	$ 2.36*

* An added charge of $2.36 per month applies for individual line, auxiliary line or PBX trunks.

c. Billing Practices

1. For foreign exchange service between central offices of this company, the following local service rates and charges apply in addition to the mileage rates in Paragraph 4b (1), (2) or (3) above, as appropriate.

a. The exchange access line rate and charge of the serving central office

b. Applicable service charges

SECTION 4 – MILEAGE CHARGES

MILEAGE - UPSTATE SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

c. Billing Practices (cont'd)

2. When foreign exchange service is provided between a central office of this company and a central office of another (Connecting) telephone company, the following local service rates and charges apply in addition to the mileage rates and administrative charges in Paragraph 4b 4, 5, 6, 7 and 8 above as appropriate, plus the local service rates and charges of the Connecting Company. Each company will bill the customer for the portion of the service and equipment it provides:

a. Where this company is the normal company. (Incoming)

1. 1/2 the exchange access line monthly rate in the normal central office for the type, grade and class of service furnished from the serving central office.
   - If the same grade of service (individual, 2-party, 4-party) is not furnished in the normal office, 1/2 the rate for next higher grade of service applies.
   - If the same type of service (message rate, flat rate) is not furnished in the normal office, 1/2 the monthly rate for the available service applies.

2. Locality or exchange line mileage charges, where applicable, if the customer is located outside the base rate area of the normal central office district.

3. Applicable telephone and wire monthly rates.

4. Applicable service charges will apply.

SECTION 4 – MILEAGE CHARGES

MILEAGE - UPSTATE SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

c. Billing Practices (cont'd)

2. (cont'd)

b. Where this company is the serving company.

1. 1/2 the exchange access line rate for the serving central office.

2. Applicable service connection or charges plus additional line charge if applicable.

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS

1. Regulations

a. The Telephone Company's wire plant is designed to afford efficient transmission for local exchange and toll service over individual and party lines and private branch exchange trunk lines only when the premises on which telephone service is furnished are directly connected with the central office designed to serve the area in which the premises are located.

The use of the wire plant to provide extension, tie, private line, telephone grade lines and channels is subject to transmission limitations, which may require the providing of additional equipment. An extra monthly charge will be made to cover the cost of additional equipment when it is required to furnish satisfactory transmission.

SECTION 4 – MILEAGE CHARGES

MILEAGE - UPSTATE SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

1. Regulations (cont'd)

b. If any portion of the facilities consists of submarine circuit or channel, the rates specified for "Individual Service" of this section are applicable instead of those quoted.

2. Method of Measurement and Rates

a. Telephone Grade Channels

1. Applicable where the circuit does not extend beyond the local central office district, applies to each circuit or channel separately:

a. For each 1/10 mile or fraction thereof, airline measurement between points on premises of the same subscriber in the same building

Monthly Rate - Per Circuit Channel

Extension Lines	No Charge
All Other Circuits and Channels	$.95
Minimum Charge	$2.36

b. For each 1/10 mile or fraction thereof, airline measurement

Between premises of different subscribers in the same building; Between different buildings on same premises or between buildings on different premises when such buildings are not separated by intervening property or by a public thoroughfare; Between different buildings separated by intervening property or by a public thorough fare, provided that such buildings are directly connected by a passageway in which the telephone wires may be installed.

Monthly Rate - Per Circuit Channel	$.95
Minimum Charge	$2.36

SECTION 4 – MILEAGE CHARGES

MILEAGE - UPSTATE SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

2. Method of Measurement and Rates (cont'd)

a. Telephone Grade Channels (cont'd)

1. (cont'd)

c. For each 1/4 mile or fraction thereof between other points within the local central office district, airline measurement

Monthly Rate - Per Circuit Channel	$2.36
Minimum Charge	4.72

2. Applicable to circuits and channels extending beyond the local central office district, applied to each circuit or channel separately:

a. For Each 1/4 Mile or Fraction Thereof, Airline Measurement 2.94

The airline measurement is the airline distance between the respective terminal central offices.

b. Circuits and channels between a terminal central office and a terminating point, connected to the inter-office facility, are charged at rates shown under 2. a. 1 c.

c. Dial tie lines are furnished only by special arrangement and where operating facilities will permit.

SECTION 4 – MILEAGE CHARGES

MILEAGE - UPSTATE SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

2. Method of Measurement and Rates (cont'd)

b. Morse, Teletype, Signaling and Other Channels

1. Applicable where the circuit does not extend beyond the local central office district, applied to each circuit separately:

For each 1/10 mile or fraction thereof,
Airline Measurement

Between points on premises of same subscriber in the same building. Between premises of different subscribers in the same building. Between different buildings on the same premises, or between buildings on different premises when such buildings are not separated by intervening property or by a public thoroughfare; Between different buildings separated by intervening property or by a public thoroughfare, providing that such buildings are directly connected by a passageway in which the telephone wires may be installed.

Monthly Rate - Per Circuit or Channel	.95
Minimum Charge	2.36

For each 1/4 mile or fraction thereof between other points within the local central office district, airline measurement

Monthly Rate - Per Circuit or Channel	2.04
Minimum Charge	4.72

2. Applicable to circuits and channels extending beyond the local central office district for the portion of the circuit between the terminal central offices for each 1/4 mile or fraction thereof, airline measurement

Monthly Rate - Per Circuit or Channel	$2.04

SECTION 4 – MILEAGE CHARGES

MILEAGE - UPSTATE SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

2. Method of Measurement and Rates (cont'd)

b. Morse, Teletype, Signaling and Other Channels (cont'd)

3. Circuits and channels between a terminal central office and a terminating point, connected to the inter-office facility, are charged at rates shown under 2. b. 1.

c. Intercept Lines (Terminating Directly in Answering Turret)

1. Between different buildings in the same central office service areas to connect the subscriber's central office line to the answering bureau

Monthly Rate - Per Line - Per 1/4 Mile	$2.36
Minimum	4.72

2. Between different buildings in different central office service areas to connect the subscriber's central office line to the answering bureau.

From central office to central office Per 1/4 Mile	2.94
From local central office to answering bureau - Per 1/4 Mile	2.36

d. Intercept Lines (Terminating in concentrating equipment of concentrator-identifier)

1. If subscriber and concentrator are in different buildings in the same central office service area.

Per 1/4 Mile	2.36
Minimum	4.72

2. If subscriber and concentrator are in different buildings in different central office service areas.

From central office to central office Per 1/4 Mile	2.47
From local central office to subscriber Per 1/4 Mile	2.36

SECTION 4 – MILEAGE CHARGES

MILEAGE - UPSTATE SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

2. Method of Measurement and Rates (cont'd)

e. Concentrator-Identifier Lines

1. Between different buildings in same central office service areas.

Per 1/4 Mile	$2.36
Minimum	4.72

2. Between different buildings in different central office service areas.

From central office to central office	
Per 1/4 Mile	2.47
From central office to concentrator or identifier	
Per 1/4 Mile	2.36

D. SUBMARINE CIRCUITS AND CHANNELS

A submarine circuit or channel is that portion of any circuit or channel which is underwater regardless of the type of facility used, that is, if the facility consists of one channel or circuit installed separately or if two or more circuits or channels are enclosed in a common sheath, the following charges apply and are in lieu of the mileage charges quoted previously:

1. Individual Service - $1.90 per one-fourth mile or fraction thereof (airline distance between the beginning and end of submarine facilities) per main station, per month.

Two-party Service - $1.14 per one-fourth mile or fraction thereof (airline distance between the beginning and end of submarine facilities) per main station, per month.

Four-party Service - $.76 per one-fourth mile or fraction thereof (airline distance between the beginning and end of submarine facilities) per main station, per month.

Grandfathered Foreign Exchange Service - No Mileage Charges.

2. Should a subscriber request a special type of facility, a circuitous route, or a facility other than would normally be used, special charges will be applicable to cover the additional costs incurred.

3. Mileage charges for seasonal areas apply as specified in the catalog.

SECTION 4 – MILEAGE CHARGES

MILEAGE - UPSTATE SERVICE AREA

E. TOLL SUBSTITUTE SERVICES CHARGE

1. General

The Toll Substitute Services Charge is applied in addition to other rates and charges. This charge applies to services which have access, either directly or indirectly to the local network and which thereby avoid toll charges.

2. Rates

a. Where dial tone is provided from a central office of this company, the following charges apply in addition to other rates and charges as outlined in this tariff.

b. The Toll Substitute Services Charge applies to intrastate (where the subscriber's normal central office is in New York State) Toll Substitute services as follows:

Foreign exchange (FX) service between points in different local calling areas in non-adjacent central office areas

$ 40.45 Per Month,
Per Fx Line

SECTION 4 – MILEAGE CHARGES

MILEAGE - CHENANGO & UNADILLA SERVICE AREA

A. GENERAL

Mileage is a term used to describe charges for units of distance, normally some fraction of a mile.

There are two basic types of mileage charges:

Foreign Exchange Line Mileage - This charge applies when service is furnished to a customer from an exchange (foreign exchange) other than the exchange in which the customer is located (normal exchange).

Mileage on Telephone Service Connecting Two or More Locations - This charge applies when service is provided to a customer between separate locations in the same building, between separate locations in the same exchange, or between locations in different exchanges.

SPECIAL LIMITATIONS AND CONDITIONS

1. Telephone service on which mileage charges apply may not always be immediately available if the Telephone Company does not have pole and wire facilities available in the area to be served.

2. If special equipment must be used to improve the volume or quality of the signal being sent over telephone lines, additional charges based on the cost of providing that equipment will apply.

   a. Only non-competitive one-time service offerings made on a time and materials basis will be provided at "cost".

3. Construction charges as provided in this Tariff may apply in addition to any mileage that may be charged.

B. FOREIGN EXCHANGE LINE MILEAGE

1. General

When telephone service is extended beyond the normal boundaries of a serving exchange and into another telephone service area, it is called Foreign Exchange Service.

Foreign exchange service is not a general service offering, but may be provided where facilities are available to furnish satisfactory telephone transmission.

If in the judgment of the Telephone Company satisfactory transmission could be provided by use of additional equipment, the customer will be charged based on the cost of furnishing the additional equipment required.

SECTION 4 – MILEAGE CHARGES

MILEAGE - CHENANGO & UNADILLA SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

2. Definition

Foreign Exchange Line Mileage is the mileage charge which applies to a telephone line from a central office (foreign central office) other than that in which the customer is located (normal central office).

3. Regulations

a. A foreign exchange customer will only be listed in the alphabetical telephone directory of the Telephone Company providing the dial tone.

b. The subscriber to exchange service furnished from a foreign central office is required to subscribe to exchange service in the normal central office when the foreign central office is neither adjacent to the normal central office nor within the primary calling area of the normal central office.

c. The minimum charge for foreign exchange service is the Tariff rate for six (6) months.

4. Rates and Method of Measurement

a. General

There are several combinations of service conditions which determine how charges for foreign exchange service will be computed and billed. These conditions include:

1. Where the customer is located
2. Where the telephone service is coming from
3. Whether or not there is a toll charge between the two areas involved
4. Whether more than one telephone company is required to provide the service.

There are a number of combinations of the factors listed above and each is considered and treated separately.

b. Monthly Charges

The following can be used to determine foreign exchange mileage charges:

SECTION 4 – MILEAGE CHARGES

MILEAGE - CHENANGO & UNADILLA SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

1. Within the Serving Company (Intra-company)
Adjacent exchanges
Toll charge between exchanges

Measure route mileage from the customer's location to the nearest exchange boundary.

Measure route mileage from the exchange boundary to the Base Rate Area of serving Central Office.

Monthly Rates	Each 1/4 Mile or Fraction Thereof
Individual Line or Private Branch Exchange Trunk	$1.30 per line
Two-Party Line	.83 per party
Four-Party Line	.42 per party

Measure airline from the customer's location to the exchange boundary.

Monthly Rates - per 1/10 mile or fraction thereof

Individual line, auxiliary line or PBX trunk	$2.28 per line
2-party, 4-party or grandfathered foreign exchange lines	1.30 per party

2. Within the Serving Company (Intra-Company)
Adjacent Exchange
No Toll Charge Between Exchanges (Local Calling Area)

Only individual lines, auxiliary lines and PBX trunk are offered.

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (foreign) exchange.

Monthly Rates	Rate
Each 1/4 mile or fraction thereof	$ 2.19

SECTION 4 – MILEAGE CHARGES

MILEAGE - CHENANGO & UNADILLA SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

3. When Service Is Furnished Jointly by Two Telephone Companies (Intercompany Foreign Exchange Service)
Non-Adjacent Exchanges

Only individual lines and PBX trunks are offered.

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (Foreign) exchange.

The rate for interexchange mileage charges covering foreign exchange line service furnished jointly with another telephone company between non-adjacent exchanges will be the rates specified in the New York Telephone Company Tariff P.S.C. No. 900 - Telephone.

4. When Service Is Furnished Jointly by Two Telephone Companies (Intercompany Foreign Exchange Service)
Adjacent Exchange
Toll Charge Between Exchanges
This Company Is Serving Company (Outgoing)

Distance is measured route from the point where the sub-scriber line crosses the Base Rate Area to the point where the line crosses the exchange boundary.

Monthly rate per 1/4 mile or fraction thereof

Individual line	$1.30 per line
2-party	.83 per party
4-party	.42 per party

SECTION 4 – MILEAGE CHARGES

MILEAGE - CHENANGO & UNADILLA SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

5. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchanges
Toll Charge Between Exchanges
Connection Company Is Serving Company (Incoming)

The route distance is measured from the customer's location to the point of connection with the lines of the connection company.

Monthly rates, each 1/10 mile or fraction

Individual line or PBX Trunk	$ 2.28 per line*
Two-party, four-party or grandfathered foreign exchange line per termination	1.30 per party*

* An added charge of $2.28 per month applies for each individual line or PBX trunk, and for each party on a two-party, four-party or grandfathered foreign exchange line to cover administrative costs.

6. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchanges
No Toll Charge Between Exchanges (Local Calling Area)
This Company Is Serving Company (Outgoing)

Only individual lines and PBX trunks are offered.

The distance is measured airline from the point where a line connecting the central office crosses the boundary between the two exchanges, to the serving central office of the serving exchange.
Monthly rate - Each 1/4 mile or fraction thereof $2.19

SECTION 4 – MILEAGE CHARGES

MILEAGE - CHENANGO & UNADILLA SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

7. When Service Is Jointly Furnished by Two Telephone Companies (Intercompany Foreign Exchange Service)
Adjacent Exchanges
No Toll Charge Between Exchanges (Local Calling Area)
Connecting Company Is Serving Company (Incoming)

The distance is measured from the rate center of the customer's normal central office district to the point where a line connecting the rate centers of the two central office districts crosses the boundary between the two central office districts.

Monthly rate - Each 1/4 mile or fraction $ 2.19*

* An added charge of $2.28 per month applies for individual line, auxiliary line or PBX trunks.

c. Billing Practices

1. For foreign exchange service between central offices of this company, the following local service rates and charges apply in addition to the mileage rates in Paragraph 4b 1. or 2. above, as appropriate.

a. The exchange access line rate and charge of the serving central office

b. Applicable service charges

2. When foreign exchange service is provided between a central office of this company and a central office of another (Connecting) telephone company, the following local service rates and charges apply in addition to the mileage rates and administrative charges in Paragraph 4b 3, 4, 5, 6 and 7 above as appropriate, plus the local service rates and charges of the Connecting Company. Each company will bill the customer for the portion of the service and equipment it provides:

SECTION 4 – MILEAGE CHARGES

MILEAGE - CHENANGO & UNADILLA SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rate and Method of Measurement (cont'd)

c. Billing Practices (cont'd)

2. (cont'd)

a. Where this company is the normal company (Incoming)

1. 1/2 the exchange access line monthly rate in the normal central office for the type, grade and class of service furnished from the serving central office.
   - If the same grade of service (individual, 2-party, 4-party) is not furnished in the normal office, 1/2 the rate for next higher grade of service applies.
   - If the same type of service (message rate, flat rate) is not furnished in the normal office, 1/2 the monthly rate for the available service applies.
2. Locality or exchange line mileage charges, where applicable, if the customer is located outside the base rate area of the normal central office district.
3. Applicable telephone and wire monthly rates.
4. Applicable service charges will apply.

b. Where this company is the serving company.

1. 1/2 the exchange access line rate for the serving central office.

2. Applicable service connection or charges plus additional line charge if applicable.

SECTION 4 – MILEAGE CHARGES

MILEAGE - CHENANGO & UNADILLA SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS

1. General

The Telephone Company's lines are designed to provide efficient transmission only when the premises on which telephone service is furnished are directly connected with the central office that serves the area in which the premises are located. When lines are used to provide service between customer locations, additional equipment may be required to furnish satisfactory transmission, which would be furnished at charges based on cost.

The Telephone Company will determine the type of outside wire facility that will be used.

Mileage charges on lines between customer locations apply to the following services:

Extensions on individual, auxiliary, and party lines PBX extensions
Tie lines (between switchboards)
Special circuits required for supplemental station equipment

2. Categories of Mileage Between Subscriber Locations:

a. Where the Telephone Company's Exchange Lines and Cable, Known as General Distributing Plan, Are Not Used

Such an application might be found between buildings on the same property with no intervening roads or highway; e.g., house to garage or college administration building to dormitory.

b. Where the Telephone Company's General Distributing Plant (Lines and Cable) Is Used Within an Exchange

An example would be between a school and the fire department or between a business location and a residence.

c. Where the General Distributing Plant (Lines and Cable) Is Used Between Exchanges

An example would be a business requesting answering bureau service in a nearby community not in the same exchange, or a doctor requesting an extension of his office telephone number to appear in his home when the office and home are not in the same telephone service area or exchange.

SECTION 4 – MILEAGE CHARGES

MILEAGE - CHENANGO & UNADILLA SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

3. Method of Measurement and Rates

a. Where general distributing plant (lines and cables) is not used and service is within the same building, the measure is the shortest (airline) distance between the two points to be served. The measurement should be made in one-tenths (1/10) of a mile.

Monthly Rate

Each Line Where 1/10 mile or less of outside wire is required between locations a S.C.C. of $5.05 per 100 ft. or fraction thereof will apply in lieu of a monthly charge. Over 1/10 mile a charge of $1.30 per month per 1/10 mile or fraction thereof will apply for the entire distance.

b. Where general distributing plant (lines and cables) is not used and service is between different buildings on the same continuous property, the measure is the shortest (airline) distance the two points to be served. The measurement should be made in one-tenths (1/10) of a mile.

Monthly Rate

Each Line Where 1/10 mile or less or outside wire is required between locations a S.C.C. of $5.05 per 100 ft. or fraction thereof will apply in lieu of a monthly charge. Over 1/10 mile a charge of $1.30 per month per 1/10 mile or fraction thereof will apply for the entire distance.

c. Within an exchange when the general distributing plant (lines and cables) is used, the measure is the shortest distance (airline) between the center of the building to be connected. The measurement should be made in one-quarter (1/4) mile units.

Monthly Rate

Each Line - Per 1/4 mile or fraction thereof $2.28

1. When extension station service is provided on premises other than those in which the customer's main station is located and the buildings are separated by intervening property or by public thoroughfare, extension station service is permitted only from individual lines or PBX trunks.

SECTION 4 – MILEAGE CHARGES

MILEAGE - CHENANGO & UNADILLA SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

3. Method of Measurement and Rates (cont'd)

d. Between exchanges when the general distributing plant (lines and cables) is used, the measure is the shortest distance (airline) between the central office of the two exchanges involved.

Monthly Rate

Each line,	1/4 mile or less	$4.65
	1/4 to 1/2 mile	6.97
	1/2 to 3/4 mile	8.14
	3/4 to 1 mile	8.38
	For each 1/4 mile or fraction thereof over 1 mile	2.28

Where the measured distance is between any two of the above distances, the higher rate applies.

D. TOLL SUBSTITUTE SERVICES CHARGE

1. General

The Toll Substitute Services Charge is applied in addition to other rates and charges. This charge applies to services which have access, either directly or indirectly to the local network and which thereby avoid toll charges.

2. Rates

a. Where dial tone is provided from a central office of this company, the following charges apply in addition to other rates and charges as outlined.

b. The Toll Substitute Services Charge applies to intrastate (where the subscriber's normal central office is in New York State) Toll Substitute services as follows:

Foreign exchange (FX) service between points in different local calling areas in non-adjacent central office areas

$40.45 Per month,
Per FX line

SECTION 4 – MILEAGE CHARGES

MILEAGE - IROQUOIS SERVICE AREA

A. GENERAL

Mileage is a term used to describe charges for units of distance, normally some fraction of a mile.

There are two basic types of mileage charges:

Foreign Exchange Line Mileage - This charge applies when service is furnished to a customer from an exchange (foreign exchange) other than the exchange in which the customer is located (normal exchange).

Mileage on Telephone Service Connecting Two or More Locations - This charge applies when service is provided to a customer between separate locations in the same building, between separate locations in the same exchange, or between locations in different exchanges.

SPECIAL LIMITATIONS AND CONDITIONS

1. Telephone service on which mileage charges apply may not always be immediately available if the Telephone Company does not have pole and wire facilities available in the area to be served.

2. If special equipment must be used to improve the volume or quality of the signal being sent over telephone lines, additional charges based on the cost of providing that equipment will apply.

   a. Only non-competitive one-time service offerings made on a time and materials basis will be provided at "cost".

3. Construction charges as provided in this Tariff may apply in addition to any mileage that may be charged.

SECTION 4 – MILEAGE CHARGES

MILEAGE - IROQUOIS SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE

1. General

When telephone service is extended beyond the normal boundaries of a serving exchange and into another telephone service area, it is called Foreign Exchange Service.

Foreign exchange service is not a general service offering, but may be provided where facilities are available to furnish satisfactory telephone transmission.

If in the judgment of the Telephone Company satisfactory transmission could be provided by use of additional equipment, the customer will be charged based on the cost of furnishing the additional equipment required.

2. Definition

Foreign Exchange Line Mileage is the mileage charge which applies to a telephone line from a central office (foreign central office) other than that in which the customer is located (normal central office).

3. Regulations

a. A foreign exchange customer will only be listed in the alphabetical telephone directory of the Telephone Company providing the dial tone.

b. The subscriber to exchange service furnished from a foreign central office is required to subscribe to exchange service in the normal central office when the foreign central office is neither adjacent to the normal central office nor within the primary calling area of the normal central office.

c. The minimum charge for foreign exchange service is the Tariff rate for six (6) months.

SECTION 4 – MILEAGE CHARGES

MILEAGE - IROQUOIS SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement

a. General

There are several combinations of service conditions which determine how charges for foreign exchange service will be computed and billed. These conditions include:

1. Where the customer is located
2. Where the telephone service is coming from
3. Whether or not there is a toll charge between the two areas involved
4. Whether more than one telephone company is required to provide the service.

There are a number of combinations of the factors listed above and each is considered and treated separately.

b. Monthly Charges

The following can be used to determine foreign exchange mileage charges:

1. Within the Serving Company (Intra-Company)
Adjacent Exchanges
Toll Charge Between Exchanges

Measure Airline from the customer's location to the nearest point on the base rate boundary of the foreign central office.

Monthly Rates	Each 1/4 Mile or Fraction Thereof	Minimum Rate
Individual Line or Private Branch Exchange Trunk	$1.53	$3.05
Two-Party Line - Per Station	.87	1.73

SECTION 4 – MILEAGE CHARGES

MILEAGE - IROQUOIS SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

The following can be used to determine foreign exchange mileage charges:

2. Within the Serving Company (Intra-Company)

Adjacent Exchange
No Toll Charge Between Exchanges (Local Calling Area)

Only individual lines, auxiliary lines and PBX trunks are offered.

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (foreign) exchange.

Monthly Rates	Each 1/4 Mile or Fraction Thereof
Each 1/4 mile or fraction thereof	$1.45

3. Within the Serving Company (Intra-Company)
Non-Adjacent Exchanges
Whether Toll Charge or Local Service Between Exchanges

Only individual lines and PBX trunks are offered.

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (foreign) exchange.

	Monthly Rate
Each 1/4 mile or fraction thereof	$1.45

SECTION 4 – MILEAGE CHARGES

MILEAGE - IROQUOIS SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

4. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Non-Adjacent Exchanges

For Rates and Method of Measurement, see B.4.b.5, B.4.b.6) and B.4.b.7 following.

5. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchange
Toll Charge Between Exchanges
This Company Is Serving Company (Outgoing)

Distance is measured from the point of connection with the facilities provided by the connecting company to the nearest point on the base rate area boundary of the central office district of the company.

Monthly rates, each 1/4th mile or fraction:

Individual line or PBX Trunk	$1.34 per line

6. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchanges
Toll Charge Between Exchanges
Connection Company Is Serving Company (Incoming)

The route distance is measured from the customer's location to the point of connection with the lines of the connection company.

Monthly rates, each 1/10 mile or fraction

Individual line or PBX Trunk	$1.34 per line*
Two-party, four-party or grandfathered foreign exchange per termination	.44 per party*

* An added charge of $1.51 per month applies for each individual line or PBX trunk, and for each party on a two-party, four-party or grandfathered foreign exchange line to cover administrative costs.

SECTION 4 – MILEAGE CHARGES

MILEAGE - IROQUOIS SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

7. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchanges
No Toll Charge Between Exchanges (Local Calling Area)
This Company Is Serving Company (Outgoing)
Only individual lines and PBX trunks are offered.

The distance is measured airline from the point where a line connecting the central office crosses the boundary between the two exchanges, to the serving central office of the serving exchange.

	Monthly Rate
Each 1/4 mile or fraction thereof	$ 1.53
Minimum	5.02

8. When Service Is Jointly Furnished by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchanges
No Toll Charge Between Exchanges (Local Calling Area)
Connecting Company Is Serving Company (Incoming)

The distance is measured airline from the rate center of the customer's normal central office district to the point where a line connecting the rate centers of the two central office districts crosses the boundary between the two central office districts. Only individual lines and PBX trunks are offered.

	Monthly Rate
Each 1/4 mile or fraction thereof	$ 1.23*

* An added charge of $1.02 per month applies for individual line, auxiliary line or PBX trunks.

SECTION 4 – MILEAGE CHARGES

MILEAGE - IROQUOIS SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

c. Billing Practices

1. For foreign exchange service between central offices of this company, the following local service rates and charges apply in addition to the mileage rates in Paragraph 4b 1 or 2 above, as appropriate.

a. The exchange access line rate and charge of the serving central office

b. Applicable service charges

2. When foreign exchange service is provided between a central office of this company and a central office of another (Connecting) telephone company, the following local service rates and charges apply in addition to the mileage rates and administrative charges in Paragraph 4b 3, 4, 5, 6, 7 and 8 above as appropriate, plus the local service rates and charges of the Connecting Company. Each company will bill the customer for the portion of the service and equipment it provides:

a. Where this Company Is the Normal Company. (Incoming)

1. 1/2 the exchange access line monthly rate in the normal central office for the type, grade and class of service furnished from the serving central office.
   - If the same grade of service (individual, 2-party, 4-party) is not furnished in the normal office, 1/2 the rate for next higher grade of service applies.
   - If the same type of service (message rate, flat rate) is not furnished in the normal office, 1/2 the monthly rate for the available service applies.
2. Locality or exchange line mileage charges, where applicable, if the customer is located outside the base rate area of the normal central office district.
3. Applicable telephone and wire monthly rates.
4. Applicable service charges will apply.

b. Where this Company Is the Serving Company. (Outgoing)

1. 1/2 the exchange access line rate for the serving central office.
2. Applicable service connection or charges plus additional line charge if applicable.

SECTION 4 – MILEAGE CHARGES

MILEAGE - IROQUOIS SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS

1. General

The Telephone Company's lines are designed to provide efficient transmission only when the premises on which telephone service is furnished are directly connected with the central office that serves the area in which the premises are located. When lines are used to provide service between customer locations, additional equipment may be required to furnish satisfactory transmission, which would be furnished at charges based on cost.

The Telephone Company will determine the type of outside wire facility that will be used.

Mileage charges on lines between customer locations apply to the following services:

Extensions on individual, auxiliary and party lines
PBX extensions
Tie lines (between switchboards)
Special circuits required for supplemental station equipment

2. Categories of Mileage Between Subscriber Locations:

a. Where the Telephone Company's Exchange Lines and Cable, Known as General Distributing Plan, Are Not Used

Such an application might be found between buildings all on the same property with no intervening roads or highway; e.g., house to garage or college administration building to dormitory.

b. Where the Telephone Company's General Distributing Plant (Lines and Cable) Is Used Within an Exchange

An example would be between a school and the fire department or between a business location and a residence.

c. Where the General Distributing Plant (Lines and Cable) Is Used Between Exchanges

An example would be a business requesting answering bureau ser-vice in a nearby community not in the same exchange, or a doctor requesting an extension of his office telephone number to appear in his home when the office and home are not in the same telephone service area or exchange.

SECTION 4 – MILEAGE CHARGES

MILEAGE - IROQUOIS SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

3. Method of Measurement and Rates

a. Where general distributing plant (lines and cables) is not used and service is within the same building, the measure is the shortest (airline) distance between the two points to be served. The measurement should be made in one-tenths (1/10) of a mile.

Monthly Rate

Each Line $1.02 per 1/10 mile

b. Where general distributing plant (lines and cables) is not used and service is between different buildings on the same continuous property, the measure is the shortest (airline) distance the two points to be served. The measurement should be made in one-tenths (1/10) of a mile.

Monthly Rate

Each Line $1.02 per 1/10 mile

c. Within an exchange when the general distributing plant (lines and cables) is used, the measure is the shortest distance (airline) between the center of the building to be connected. The measurement should be made in one-quarter (1/4) mile units.

Monthly Rate

Each Line $1.53 per 1/4 mile or fraction thereof

1. When extension station service is provided on premises other than those in which the customer's main station is located and the buildings are separated by intervening property or by public thoroughfare, extension station service is permitted only from individual lines or PBX trunks.

SECTION 4 – MILEAGE CHARGES

MILEAGE - IROQUOIS SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

3. Method of Measurement and Rates (cont'd)

d. Between exchanges when the general distributing plant (lines and cables) is used, the measure is the shortest distance (airline) between the central office of the two exchanges involved.

Monthly Rate

Each line,	1/4 mile or less	$3.06
	1/4 to 1/2 mile	4.58
	1/2 to 3/4 mile	5.10
	3/4 to 1 mile	5.61
	For each 1/4 mile or fraction thereof over 1 mile	1.53

Where the measured distance is between any two of the above distances, the higher rate applies.

D. TOLL SUBSTITUTE SERVICES CHARGE

1. General

The Toll Substitute Services Charge is applied in addition to other rates and charges. This charge applies to services which have access, either directly or indirectly to the local network and which thereby avoid toll charges.

2. Rates

a. Where dial tone is provided from a central office of this company, the following charges apply in addition to other rates and charges as outlined in this tariff.

b. The Toll Substitute Services Charge applies to intrastate (where the subscriber's normal central office is in New York State) Toll Substitute services as follows:

Foreign exchange (FX) service between points in different local calling areas in non-adjacent central office areas

$ 40.45 Per month,
Per FX line

SECTION 4 – MILEAGE CHARGES

MILEAGE - WESTERN COUNTIES SERVICE AREA

A. GENERAL

Mileage is a term used to describe charges for units of distance, normally some fraction of a mile.

There are two basic types of mileage charges:

Foreign Exchange Line Mileage - This charge applies when service is furnished to a customer from an exchange (foreign exchange) other than the exchange in which the customer is located (normal exchange).

Mileage on Telephone Service Connecting Two or More Locations - This charge applies when service is provided to a customer between separate locations in the same building, between separate locations in the same exchange, or between locations in different exchanges.

SPECIAL LIMITATIONS AND CONDITIONS

1. Telephone service on which mileage charges apply may not always be immediately available if the Telephone Company does not have pole and wire facilities available in the area to be served.

2. If special equipment must be used to improve the volume or quality of the signal being sent over telephone lines, additional charges based on the cost of providing that equipment will apply.

   a. Only non-competitive one-time service offerings made on a time and materials basis will be provided at "cost".

3. Construction charges as provided in this Tariff may apply in addition to any mileage that may be charged.

SECTION 4 – MILEAGE CHARGES

MILEAGE - WESTERN COUNTIES SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE

1. General

When telephone service is extended beyond the normal boundaries of a serving exchange and into another telephone service area, it is called Foreign Exchange Service.

Foreign exchange service is not a general service offering, but may be provided where facilities are available to furnish satisfactory telephone transmission.

If in the judgment of the Telephone Company satisfactory transmission could be provided by use of additional equipment, the customer will be charged based on the cost of furnishing the additional equipment required.

2. Definition

Foreign Exchange Line Mileage is the mileage charge which applies to a telephone line from a central office (foreign central office) other than that in which the customer is located (normal central office).

3. Regulations

a. A foreign exchange customer will only be listed in the alphabetical telephone directory of the Telephone Company providing the dial tone.

b. The subscriber to exchange service furnished from a foreign central office is required to subscribe to exchange service in the normal central office when the foreign central office is neither adjacent to the normal central office nor within the primary calling area of the normal central office.

c. The minimum charge for foreign exchange service is the Tariff rate for six (6) months.

SECTION 4 – MILEAGE CHARGES

MILEAGE - WESTERN COUNTIES SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement

a. General

There are several combinations of service conditions which determine how charges for foreign exchange service will be computed and billed. These conditions include:

1. Where the customer is located
2. Where the telephone service is coming from
3. Whether or not there is a toll charge between the two areas involved
4. Whether more than one telephone company is required to provide the service.

There are a number of combinations of the factors listed above and each is considered and treated separately.

b. Monthly Charges

The following can be used to determine foreign exchange mileage charges:

1. Within the Serving Company (Intra-Company)
Adjacent Exchanges
Toll Charge Between Exchanges

Measure from the customer's location to the nearest point on the base rate boundary of the foreign central office.

Monthly Rates	Each 1/4 Mile or Fraction Thereof
Individual Line or Private Branch Exchange Trunk	$1.22

SECTION 4 – MILEAGE CHARGES

MILEAGE - WESTERN COUNTIES SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)
4. Rates and Method of Measurement (cont'd)
b. Monthly Charges (cont'd)

2. Within the Serving Company (Intra-Company)
Adjacent Exchange
No Toll Charge Between Exchanges (Local Calling Area)

Only individual lines and PBX trunks are offered.

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (foreign) exchange.

Monthly Rate	
Each 1/4 mile or fraction thereof	$1.30

3. Within the Serving Company (Intra-Company)
Non-Adjacent Exchanges
Whether Toll Charge or Local Service Between Exchanges

Only individual lines and PBX trunks are offered.

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (foreign) exchange.

	Monthly Rate
Each 1/4 mile or fraction thereof	$1.22

4. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Non-Adjacent Exchanges

Only individual lines and PBX trunks are offered.

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (Foreign) exchange.

The rate for interexchange mileage charges covering foreign exchange line service furnished jointly with another telephone company between non-adjacent exchanges will be the rates specified in the New York Telephone Company Tariff P.S.C. No. 900 - Telephone.

SECTION 4 – MILEAGE CHARGES

MILEAGE - WESTERN COUNTIES SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

5. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchange
Toll Charge Between Exchanges
This Company Is Serving Company (Outgoing)

Distance is measured from the point of connection with the facilities provided by the connecting company to the nearest point on the base rate area boundary of the central office district of the company.

Monthly rates for individual, two-party or four-party service exchange line mileage or locality rates apply. Four-party special line service is treated as if located in the exchange boundary.

6. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchanges
Toll Charge Between Exchanges
Connection Company Is Serving Company (Incoming)

The route distance is measured from the customer's location to the point of connection with the lines of the connection company.

Monthly rates, each 1/10 mile or fraction	
Individual line or PBX Trunk	$1.33 per line*
Two-party, four-party or grandfathered foreign exchange line per termination	.44 per party*

* An added charge of $1.25 per month applies for each individual line or PBX trunk, and for each party on a two-party, four-party or grandfathered foreign exchange line to cover administrative costs.

SECTION 4 – MILEAGE CHARGES

MILEAGE - WESTERN COUNTIES SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

7. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchanges
No Toll Charge Between Exchanges (Local Calling Area)
This Company Is Serving Company (Outgoing)

Only individual lines and PBX trunks are offered.

The distance is measured airline from the point where a line connecting the central office crosses the boundary between the two exchanges, to the serving central office of the serving exchange.

Monthly rate - Each 1/4 mile or fraction thereof	$1.30
Minimum	7.36

8. When Service Is Jointly Furnished by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchanges
No Toll Charge Between Exchanges (Local Calling Area)
Connecting Company Is Serving Company (Incoming)

The distance is measured from the rate center of the customer's normal central office district to the point where a line connecting the rate centers of the two central office districts crosses the boundary between the two central office districts.

Monthly rate - Each 1/4 mile or fraction	1.29*

* An added charge of $1.25 per month applies for individual line, auxiliary line or PBX trunks.

SECTION 4 – MILEAGE CHARGES

MILEAGE - WESTERN COUNTIES SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

c. Billing Practices

1. For foreign exchange service between central offices of this company, the following local service rates and charges apply in addition to the mileage rates in Paragraph 4b 1 or 2 or 3 above, as appropriate.

a. The exchange access line rate and charge of the serving central office

b. Applicable service charges

2. When foreign exchange service is provided between a central office of this company and a central office of another (Connecting) telephone company, the following local service rates and charges apply in addition to the mileage rates and administrative charges in Paragraph 4b, 4, 5, 6, 7 and 8 above as appropriate, plus the local service rates and charges of the Connecting Company. Each company will bill the customer for the portion of the service and equipment it provides:

a. Where this company is the normal company (Incoming)

1. 1/2 the exchange access line monthly rate in the normal central office for the type, grade and class of service furnished from the serving central office.
   - If the same grade of service (individual, 2-party, 4-party) is not furnished in the normal office, 1/2 the rate for next higher grade of service applies.
   - If the same type of service (message rate, flat rate) is not furnished in the normal office, 1/2 the monthly rate for the available service applies.

2. Locality or exchange line mileage charges, where applicable, if the customer is located outside the base rate area of the normal central office district.

3. Applicable telephone and wire monthly rates.

4. Applicable service charges will apply.

SECTION 4 – MILEAGE CHARGES

MILEAGE - WESTERN COUNTIES SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

c. Billing Practices (cont'd)

2. (cont'd)

b. Where this company is the serving company.

1. 1/2 the exchange access line rate for the serving central office.
2. Applicable service connection or charges plus additional line charge if applicable.

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS

1. General

The Telephone Company's lines are designed to provide efficient transmission only when the premises on which telephone service is furnished are directly connected with the central office that serves the area in which the premises are located. When lines are used to provide service between customer locations, additional equipment may be required to furnish satisfactory transmission, which would be furnished at charges based on cost. The Telephone Company will determine the type of outside wire facility that will be used.

Mileage charges on lines between customer locations apply to the following services:

Extensions on individual, auxiliary, and party lines PBX extensions
Tie lines (between switchboards)
Special circuits required for supplemental station equipment

2. Categories of Mileage Between Subscriber Locations:

a. Where the Telephone Company's Exchange Lines and Cable, Known as General Distributing Plan, Are Not Used

Such an application might be found between buildings all on the same property with no intervening roads or highway; e.g., house to garage or college administration building to dormitory.

SECTION 4 – MILEAGE CHARGES

MILEAGE - WESTERN COUNTIES SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

2. Categories of Mileage Between Subscriber Locations: (cont'd)

b. Where the Telephone Company's General Distributing Plant (Lines and Cable) Is Used Within an Exchange

An example would be between a school and the fire department or between a business location and a residence.

c. Where the General Distributing Plant (Lines and Cable) Is Used Between Exchanges

An example would be a business requesting answering bureau service in a nearby community not in the same exchange, or a doctor requesting an extension of his office telephone number to appear in his home when the office and home are not in the same telephone service area or exchange.

3. Method of Measurement and Rates

a. Where general distributing plant (lines and cables) is not used and service is within the same building, the measure is the shortest (airline) distance between the two points to be served. The measurement should be made in one-tenths (1/10) of a mile.

Monthly Rate

Each Line	1/10 mile or less	$ 1.10
	2/10 mile	2.20
	3/10 mile	3.30
	5/10 mile	4.42
	3/4 mile	5.15
	1 mile	5.88
	Each additional 1/4 mile or fraction	1.46

SECTION 4 – MILEAGE CHARGES

MILEAGE - WESTERN COUNTIES SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

3. Method of Measurement and Rates (cont'd)

b. Where general distributing plant (lines and cables) is not used and service is between different buildings on the same continuous property, the measure is the shortest (airline) distance the two points to be served. The measurement should be made in one-tenths (1/10) of a mile.

Monthly Rate

Each Line	1/10 mile	$ 1.10
	2/10 mile	2.20
	3/10 mile	3.30
	5/10 mile	4.42
	3/4 mile	5.15
	1 mile	5.88
	Each additional 1/4 mile or fraction	1.46

c. Within an exchange when the general distributing plant (lines and cables) is used, the measure is the shortest distance (airline) between the center of the building to be connected. The measurement should be made in one-quarter (1/4) mile units.

Each Line	Monthly Rate
1/4 mile or less	$ 2.95
1/4 to 1/2 mile	4.41
1/2 to 3/4 mile	5.15
3/4 to 1 mile	5.88
For each 1/4 mile or fraction thereof over 1 mile	.46

1. When extension station service is provided on premises other than those in which the customer's main station is located and the buildings are separated by intervening property or by public thoroughfare, extension station service is permitted only from individual lines or PBX trunks.

SECTION 4 – MILEAGE CHARGES

MILEAGE - WESTERN COUNTIES SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

3. Method of Measurement and Rates (cont'd)

d. Between exchanges when the general distributing plant (lines and cables) is used, the measure is the shortest distance (airline) between the central office of the two exchanges involved.

Each Line	Monthly Rate
1/4 mile or less	$ 2.95
1/4 to 1/2 mile	4.41
1/2 to 3/4 mile	5.15
3/4 to 1 mile	5.88
For each 1/4 mile or fraction thereof over 1 mile	1.46

Where the measured distance is between any two of the above distances, the higher rate applies.

D. TOLL SUBSTITUTE SERVICES CHARGE

1. General

The Toll Substitute Services Charge is applied in addition to other rates and charges. This charge applies to services which have access, either directly or indirectly to the local network and which thereby avoid toll charges.

2. Rates

a. Where dial tone is provided from a central office of this company, the following charges apply in addition to other rates and charges as outlined in this tariff.

b. The Toll Substitute Services Charge applies to intrastate (where the subscriber's normal central office is in New York State) Toll Substitute services as follows:

Foreign exchange (FX) service between points in different local calling areas in non-adjacent central office areas

$ 40.45 Per month,
Per FX line

SECTION 4 – MILEAGE CHARGES

MILEAGE - RED HOOK SERVICE AREA

A. GENERAL

Mileage is a term used to describe charges for units of distance, normally some fraction of a mile.

There are two basic types of mileage charges:

Foreign Exchange Line Mileage - This charge applies when service is furnished to a customer from an exchange (foreign exchange) other than the exchange in which the customer is located (normal exchange).

Mileage on Telephone Service Connecting Two or More Locations - This charge applies when service is provided to a customer between separate locations in the same building, between separate locations in the same exchange, or between locations in different exchanges.

SPECIAL LIMITATIONS AND CONDITIONS

1. Telephone service on which mileage charges apply may not always be immediately available if the Telephone Company does not have pole and wire facilities available in the area to be served.

2. If special equipment must be used to improve the volume or quality of the signal being sent over telephone lines, additional charges based on the cost of providing that equipment will apply.

   a. Only non-competitive one-time service offerings made on a time and materials basis will be provided at "cost".

3. Construction charges as provided in this Tariff may apply in addition to any mileage that may be charged.

SECTION 4 – MILEAGE CHARGES

MILEAGE - RED HOOK SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE

1. General

When telephone service is extended beyond the normal boundaries of a serving exchange and into another telephone service area, it is called Foreign Exchange Service.

Foreign exchange service is not a general service offering, but may be provided where facilities are available to furnish satisfactory telephone transmission.

If in the judgment of the Telephone Company satisfactory transmission could be provided by use of additional equipment, the customer will be charged based on the cost of furnishing the additional equipment required.

2. Definition

Foreign Exchange Line Mileage is the mileage charge which applies to a telephone line from a central office (foreign central office) other than that in which the customer is located (normal central office).

3. Regulations

a. A foreign exchange customer will only be listed in the alphabetical telephone directory of the Telephone Company providing the dial tone.

b. The subscriber to exchange service furnished from a foreign central office is required to subscribe to exchange service in the normal central office when the foreign central office is neither adjacent to the normal central office nor within the primary calling area of the normal central office.

c. The minimum charge for foreign exchange service is the Tariff rate for six (6) months.

SECTION 4 – MILEAGE CHARGES

MILEAGE - RED HOOK SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement

a. General

There are several combinations of service conditions which determine how charges for foreign exchange service will be computed and billed. These conditions include:

1. Where the customer is located
2. Where the telephone service is coming from
3. Whether or not there is a toll charge between the two areas involved
4. Whether more than one telephone company is required to provide the service

There are a number of combinations of the factors listed above and each is considered and treated separately.

b. Monthly Charges

The following can be used to determine foreign exchange mileage charges:

1. Within the Serving Company (Intra-Company)
Adjacent Exchanges
Toll Charge Between Exchanges

Measure airline from the customer's location to the nearest point on the boundary of the serving central office district.

Monthly Rates	Each 1/4 Mile or Fraction Thereof
Individual Line or Private Branch Exchange Trunk	$ 1.08

SECTION 4 – MILEAGE CHARGES

MILEAGE - RED HOOK SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

2. Within the Serving Company (Intra-Company)
Adjacent Exchange
No Toll Charge Between Exchanges (Local Calling Area)

Only individual lines, auxiliary lines and PBX trunks are offered.

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (foreign) exchange.

Monthly Rates	Rate
Each 1/4 mile or fraction thereof	$1.13

3. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Non-Adjacent Exchanges

Only individual lines and PBX trunks are offered

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (Foreign) exchange.

The rate for interexchange mileage charges covering foreign exchange line service furnished jointly with another telephone company between non-adjacent exchanges will be the rates specified in the New York Telephone Company Tariff P.S.C. No. 900 - Telephone.

SECTION 4 – MILEAGE CHARGES

MILEAGE - RED HOOK SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

4. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchange
Toll charge between exchanges
This company is Serving Company (Outgoing)

Distance is measured Airline from the point where a line connecting the central offices crosses the boundary between the two exchanges to the serving central office of the serving exchange. Only individual lines and PBX trunks are offered.

Monthly rate - Each 1/4 mile or fraction thereof $ 1.08

5. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchanges
Toll Charge Between Exchanges
Connection Company Is Serving Company (Incoming)

The route distance is measured from the customer's location to the point of connection with the lines of the connection company.

Monthly rates, each 1/10 mile or fraction

Individual line or PBX Trunk $ 1.13 per line*

* An added charge of $2.28 per month applies for each individual line or PBX trunk, and for each party on a two-party, four- party or grandfathered foreign exchange line to cover administrative costs.

SECTION 4 – MILEAGE CHARGES

MILEAGE - RED HOOK SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

6. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchanges
No Toll Charge Between Exchanges (Local Calling Area)
This Company Is Serving Company (Outgoing)

Only individual lines and PBX trunks are offered.

The distance is measured airline from the point where a line connecting the central office crosses the boundary between the two exchanges, to the serving central office of the serving exchange.

Monthly rate - Each 1/4 mile or fraction thereof $ 1.13

7. When Service Is Jointly Furnished by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchanges
No Toll Charge Between Exchanges (Local Calling Area)
Connecting Company Is Serving Company (Incoming)

The distance is measured from the rate center of the customer's normal central office district to the point where a line connecting the rate centers of the two central office districts crosses the boundary between the two central office districts.

Monthly rate - Each 1/4 mile or fraction $ 1.13*

* An added charge of $1.27 per month applies for individual line, auxiliary line or PBX trunks.

SECTION 4 – MILEAGE CHARGES

MILEAGE - RED HOOK SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

c. Billing Practices

1. For foreign exchange service between central offices of this company, the following local service rates and charges apply in addition to the mileage rates in Paragraph 4b 1 or 2 above, as appropriate.

a. The exchange access line rate and charge of the serving central office
b. Applicable service charges

2. When foreign exchange service is provided between a central office of this company and a central office of another (Connecting) telephone company, the following local service rates and charges apply in addition to the mileage rates and administrative charges in Paragraph 4b 3, 4, 5, 6 and 7 above as appropriate, plus the local service rates and charges of the Connecting Company. Each company will bill the customer for the portion of the service and equipment it provides:

a. Where this company is the normal company. (Incoming)

1. 1/2 the exchange access line monthly rate in the normal central office for the type, grade and class of service furnished from the serving central office.
   - If the same grade of service (individual, 2-party, 4-party) is not furnished in the normal office, 1/2 the rate for next higher grade of service applies.
   - If the same type of service (message rate, flat rate) is not furnished in the normal office, 1/2 the monthly rate for the available service applies.
2. Locality or exchange line mileage charges, where applicable, if the customer is located outside the base rate area of the normal central office district.
3. Applicable telephone and wire monthly rates.
4. Applicable service charges will apply.

SECTION 4 – MILEAGE CHARGES

MILEAGE - RED HOOK SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

c. Bill Practices (cont'd)

2. (cont'd)

b. Where this company is the serving company.

1. 1/2 the exchange access line rate for the serving central office.
2. Applicable service connection or charges plus additional line charge if applicable.

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS

1. General

The Telephone Company's lines are designed to provide efficient transmission only when the premises on which telephone service is furnished are directly connected with the central office that serves the area in which the premises are located. When lines are used to provide service between customer locations, additional equipment may be required to furnish satisfactory transmission, which would be furnished at charges based on cost.

The Telephone Company will determine the type of outside wire facility that will be used.

Mileage charges on lines between customer locations apply to the following services:

Extensions on individual, auxiliary, and party lines PBX extensions
Tie lines (between switchboards)
Special circuits required for supplemental station equipment

SECTION 4 – MILEAGE CHARGES

MILEAGE - RED HOOK SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

2. Categories of Mileage Between Subscriber Locations:

a. Where the Telephone Company's Exchange Lines and Cable, Known as General Distributing Plan, Are Not Used

Such an application might be found between buildings all on the same property with no intervening roads or highway; e.g., house to garage or college administration building to dormitory.

b. Where the Telephone Company's General Distributing Plant (Lines and Cable) Is Used Within an Exchange

An example would be between a school and the fire department or between a business location and a residence.

c. Where the General Distributing Plant (Lines and Cable) Is Used Between Exchanges

An example would be a business requesting answering bureau service in a nearby community not in the same exchange, or a doctor requesting an extension of his office telephone number to appear in his home when the office and home are not in the same telephone service area or exchange.

3. Method of Measurement and Rates

a. Where general distributing plant (lines and cables) is not used and service is within the same building, measure is the shortest (airline) distance between the two points to be served. The measurement should be made in one-tenths (1/10) of a mile.

Monthly Rate

Each Line per 1/10 mile or fraction thereof	$.63

SECTION 4 – MILEAGE CHARGES

MILEAGE - RED HOOK SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

3. Method of Measurement and Rates (cont'd)

b. Where general distributing plant (lines and cables) is not used and service is between different buildings on the same continuous property, the measure is the shortest (airline) distance the two points to be served. The measurement should be made in one-tenths (1/10) of a mile.

Monthly Rate	
Each Line per 1/10 mile or fraction thereof	$.63

c. Within an exchange when the general distributing plant (lines and cables) is used, measure the shortest distance (airline) between the center of the building to be connected.

Monthly Rate

Each Line,	1/4 mile or less	$ 2.52
	1/4 mile to 1/2 mile	3.79
	1/2 mile to 3/4 mile	4.42
	3/4 mile to 1 mile	5.05
	For each 1/4 mile or fraction thereof over 1 mile	1.27

1. When extension station service is provided on premises other than those in which the customer's main station is located and the buildings are separated by intervening property or by public thoroughfare, extension station service is permitted only from individual lines or PBX trunks.

d. Between exchanges when the general distributing plant (lines and cables) is used, measure the shortest distance (airline) between the central office of the two exchanges involved.

Monthly Rate

Each line,	1/4 mile or less	$ 2.52
	1/4 to 1/2 mile	3.79
	1/2 to 3/4 mile	4.42
	3/4 to 1 mile	5.05
	For each 1/4 mile or fraction thereof over 1 mile	1.27

Where the measured distance is between any two of the above distances, the higher rate applies.

SECTION 4 – MILEAGE CHARGES

MILEAGE - RED HOOK SERVICE AREA

D. TOLL SUBSTITUTE SERVICES CHARGE

1. General

The Toll Substitute Services Charge is applied in addition to other rates and charges. This charge applies to services which have access, either directly or indirectly to the local network and which thereby avoid toll charges.

2. Rates

a. Where dial tone is provided from a central office of this company, the following charges apply in addition to other rates and charges as outlined in this tariff.

b. The Toll Substitute Services Charge applies to intrastate (where the subscriber's normal central office is in New York State) Toll Substitute services as follows:

Foreign exchange (FX) service between points in different local calling areas in non-adjacent central office areas

$ 40.45	Per month, Per FX line

SECTION 4 – MILEAGE CHARGES

MILEAGE - DELAWARE SERVICE AREA

A. GENERAL

Mileage is a term used to describe charges for units of distance, normally some fraction of a mile.

There are two basic types of mileage charges:

Foreign Exchange Line Mileage - This charge applies when service is furnished to a customer from an exchange (foreign exchange) other than the exchange in which the customer is located (normal exchange).

Mileage on Telephone Service Connecting Two or More Locations - This charge applies when service is provided to a customer between separate locations in the same building, between separate locations in the same exchange, or between locations in different exchanges.

SPECIAL LIMITATIONS AND CONDITIONS

1. Telephone service on which mileage charges apply may not always be immediately available if the Telephone Company does not have pole and wire facilities available in the area to be served.

2. If special equipment must be used to improve the volume or quality of the signal being sent over telephone lines, additional charges based on the cost of providing that equipment will apply.

    a. Only non-competitive one-time service offerings made on a time and materials basis will be provided at "cost".

3. Construction charges as provided in this Tariff may apply in addition to any mileage that may be charged.

SECTION 4 – MILEAGE CHARGES

MILEAGE - DELAWARE SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE

1. General

When telephone service is extended beyond the normal boundaries of a serving exchange and into another telephone service area, it is called Foreign Exchange Service.

Foreign exchange service is not a general service offering, but may be provided where facilities are available to furnish satisfactory telephone transmission.

If in the judgment of the Telephone Company satisfactory transmission could be provided by use of additional equipment, the customer will be charged based on the cost of furnishing the additional equipment required.

2. Definition

Foreign Exchange Line Mileage is the mileage charge which applies to a telephone line from a central office (foreign central office) other than that in which the customer is located (normal central office).

3. Regulations

a. A foreign exchange customer will only be listed in the alphabetical telephone directory of the Telephone Company providing the dial tone.

b. The subscriber to exchange service furnished from a foreign central office is required to subscribe to exchange service in the normal central office when the foreign central office is neither adjacent to the normal central office nor within the primary calling area of the normal central office.

c. The minimum charge for foreign exchange service is the Tariff rate for six (6) months.

SECTION 4 – MILEAGE CHARGES

MILEAGE - DELAWARE SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement

a. General

There are several combinations of service conditions which determine how charges for foreign exchange service will be computed and billed. These conditions include:

1. Where the customer is located
2. Where the telephone service is coming from
3. Whether or not there is a toll charge between the two areas involved
4. Whether more than one telephone company is required to provide the service

There are a number of combinations of the factors listed above and each is considered and treated separately.

b. Monthly Charges

The following can be used to determine foreign exchange mileage charges:

1. Within the Serving Company (Intra-Company)
Adjacent Exchanges
Toll Charge Between Exchanges

Individual and PBX trunks only - measure Airline from the customer's location to the nearest point on the base rate boundary of the foreign central office.

Monthly Rates	Each 1/4 Mile or Fraction Thereof
Individual Line or Private Branch Exchange Trunk	$1.50

SECTION 4 – MILEAGE CHARGES

MILEAGE - DELAWARE SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

2. Within the Serving Company (Intra-Company)
Adjacent Exchange
No Toll Charge Between Exchanges (Local Calling Area)

Only individual lines, auxiliary lines and PBX trunks are offered.

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (foreign) exchange.

Monthly Rates	Rate
Each 1/4 mile or fraction	$1.82

3. Within the Serving Company (Intra-Company)
Non-Adjacent Exchanges
Whether Toll Charge or Local Service Between Exchanges

Only individual lines and PBX trunks are offered.

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (foreign) exchange.

Monthly Rates	Rate
Each 1/4 mile or fraction thereof	$1.82

SECTION 4 – MILEAGE CHARGES

MILEAGE - DELAWARE SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

4. When Service Is Furnished Jointly by Two Telephone Companies (Intercompany Foreign Exchange Service)
Non-Adjacent Exchanges

Only individual lines and PBX trunks are offered.

The distance is measured airline from the rate center of the exchange in which the customer is located (normal exchange) to the rate center of the serving (Foreign) exchange.

The rate for interexchange mileage charges covering foreign exchange line service furnished jointly with another telephone company between non-adjacent exchanges will be the rates specified in the New York Telephone Company Tariff P.S.C. No. 900 - Telephone.

5. When Service Is Furnished Jointly by Two Telephone Companies (Intercompany Foreign Exchange Service)
Adjacent Exchange
Toll Charge Between Exchanges
This Company Is Serving Company (Outgoing)

Monthly rates for individual, two party or four-party service locality rates apply. The applicant is treated as if located in Zone C.

SECTION 4 – MILEAGE CHARGES

MILEAGE - DELAWARE SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

6. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchanges
Toll Charge Between Exchanges
Connection Company Is Serving Company (Incoming)

The route distance is measured from the customer's location to the point of connection with the lines of the connection company.

Monthly rates, each 1/10 mile or fraction

Individual line or PBX Trunk	$ 1.82 per line*
Two-party, four-party or grandfathered foreign exchange line per termination	.61 per party*

* An added charge of $1.39 per month applies for each individual line or PBX trunk, and for each party on a two-party, four-party or grandfathered foreign exchange line to cover administrative costs.

7. When Service Is Furnished Jointly by Two Telephone Companies
(Intercompany Foreign Exchange Service)
Adjacent Exchanges
No Toll Charge Between Exchanges (Local Calling Area)
This Company Is Serving Company (Outgoing)

Only individual lines and PBX trunks are offered.

The distance is measured airline from the point where a line connecting the central office crosses the boundary between the two exchanges, to the serving central office of the serving exchange.

Monthly rate - Each 1/4 mile or fraction thereof
Not Applicable

SECTION 4 – MILEAGE CHARGES

MILEAGE - DELAWARE SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

b. Monthly Charges (cont'd)

8. When Service Is Jointly Furnished by Two Telephone Companies (Intercompany Foreign Exchange Service)
Adjacent Exchanges
No Toll Charge Between Exchanges (Local Calling Area)
Connecting Company Is Serving Company (Incoming)

The distance is measured from the rate center of the customer's normal central office district to the point where a line connecting the rate centers of the two central office districts crosses the boundary between the two central office districts.

Monthly rate - Each 1/4 mile or fraction Not Applicable*

* An added charge of $1.08 per month applies for individual line, auxiliary line or PBX trunks.

Locality charges also apply if the subscriber is located outside the base rate area of the normal central office districts.

c. Billing Practices

1. For foreign exchange service between central offices of this company, the following local service rates and charges apply in addition to the mileage rates in Paragraph 4b (1) or (2) or (3) above, as appropriate.

a. The exchange access line rate and charge of the serving central office
b. Applicable service charges

2. When foreign exchange service is provided between a central office of this company and a central office of another (Connecting) telephone company, the following local service rates and charges apply in addition to the mileage rates and administrative charges in Paragraph 4b, 4, 5, 6, 7 and 8 above as appropriate, plus the local service rates and charges of the Connecting Company. Each company will bill the customer for the portion of the service and equipment it provides:

SECTION 4 – MILEAGE CHARGES

MILEAGE - DELAWARE SERVICE AREA

B. FOREIGN EXCHANGE LINE MILEAGE (cont'd)

4. Rates and Method of Measurement (cont'd)

c. Billing Practices (cont'd)

2. (cont'd)

a. Where this company is the normal company (Incoming)

1. 1/2 the exchange access line monthly rate in the normal central office for the type, grade and class of service furnished from the serving central office.
   - If the same grade of service (individual, 2-party, 4-party) is not furnished in the normal office, 1/2 the rate for next higher grade of service applies.
   - c. • If the same type of service (message rate, flat rate) is not furnished in the normal office, 1/2 the monthly rate for the available service applies.
2. Locality or exchange line mileage charges, where applicable, if the customer is located outside the base rate area of the normal central office district.
3. Applicable telephone and wire monthly rates.
4. Applicable service charges will apply.

b. Where this company is the serving company.

1. 1/2 the exchange access line rate for the serving central office.
2. Applicable service connection or charges plus additional line charge if applicable.

SECTION 4 – MILEAGE CHARGES

MILEAGE - DELAWARE SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS

1. General

The Telephone Company's lines are designed to provide efficient transmission only when the premises on which telephone service is furnished are directly connected with the central office that serves the area in which the premises are located. When lines are used to provide service between customer locations, additional equipment may be required to furnish satisfactory transmission, which would be furnished at charges based on cost.

The Telephone Company will determine the type of outside wire facility that will be used.

Mileage charges on lines between customer locations apply to the following services:

Extensions on individual, auxiliary, and party lines PBX extensions
Tie lines (between switchboards)
Special circuits required for supplemental station equipment

2. Categories of Mileage Between Subscriber Locations:

a. Where the Telephone Company's Exchange Lines and Cable, Known as General Distributing Plan, Are Not Used

Such an application might be found between buildings all on the same property with no intervening roads or highway; e.g., house to garage or college administration building to dormitory.

b. Where the Telephone Company's General Distributing Plant (Lines and Cable) Is Used Within an Exchange

An example would be between a school and the fire department or between a business location and a residence.

SECTION 4 – MILEAGE CHARGES

MILEAGE - DELAWARE SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

2. Categories of Mileage Between Subscriber Locations (cont'd)

c. Where the General Distributing Plant (Lines and Cable) Is Used Between Exchanges

An example would be a business requesting answering bureau service in a nearby community not in the same exchange, or a doctor requesting an extension of his office telephone number to appear in his home when the office and home are not in the same telephone service area or exchange.

3. Method of Measurement and Rates

a. Where general distributing plant (lines and cables) is not used and service is within the same building, the measure route distance between the two points to be served. The measurement should be made in one-tenths (1/10) of a mile.

Monthly Rate

Each Line per 1/10 mile or fraction thereof	$1.25

b. Where general distributing plant (lines and cables) is not used and service is between different buildings on the same continuous property, measure route distance between the two points to be served. The measurement should be made in one-tenths (1/10) of a mile.

Monthly Rate

Each Line per 1/10 mile or fraction thereof	$1.25

SECTION 4 – MILEAGE CHARGES

MILEAGE - DELAWARE SERVICE AREA

C. MILEAGE ON LINES BETWEEN CUSTOMER LOCATIONS (cont'd)

3. Method of Measurement and Rates (cont'd)

c. Within an exchange when the general distributing plant (lines and cables) is used, measure the shortest distance (airline) between the center of the building to be connected.

Monthly Rate

Each Line, 1/2 mile or less	$ 4.03
Each additional 1/4 mile or fraction thereof, over 1/2 mile	2.02

Where the measured distance is between any two of the above distances, the higher rate applies.

1. When extension station service is provided on premises other than those in which the customer's main station is located and the buildings are separated by intervening property or by public thoroughfare, extension station service is permitted only from individual lines or PBX trunks.

d. Between exchanges when the general distributing plant (lines and cables) is used, the measure is the shortest distance (airline) between the central office of the two exchanges involved.

Monthly Rate

Each line,	1/4 mile or less	$ 4.42
	1/4 to 1/2 mile	6.61
	1/2 to 3/4 mile	7.96
	3/4 to 1 mile	7.96
	For each 1/4 mile or fraction thereof over 1 mile	2.16

Where the measured distance is between any two of the above distances, the higher rate applies.

SECTION 4 – MILEAGE CHARGES

MILEAGE - DELAWARE SERVICE AREA

D. TOLL SUBSTITUTE SERVICES CHARGE

1. General

The Toll Substitute Services Charge is applied in addition to other rates and charges. This charge applies to services which have access, either directly or indirectly to the local network and which thereby avoid toll charges.

2. Rates

a. Where dial tone is provided from a central office of this company, the following charges apply in addition to other rates and charges as outlined in this tariff.

b. The Toll Substitute Services Charge applies to intrastate (where the subscriber's normal central office is in New York State) Toll Substitute services as follows:

Foreign exchange (FX) service between points in different local calling areas in non-adjacent central office areas

$ 40.45 Per month,
Per FX line

SECTION 4 – MILEAGE CHARGES

MILEAGE - ALL SERVICE AREAS

A. LINE CONDITIONING OF OPX

1. General

Line Conditioning of off premise extension (OPX) provides for a quality grade of transmission for customers that have off premise extensions from their PBX's.

2. Rates

Each circuit requiring conditioning per month	$16.50

B. EXTENSION STATION SERVICE

1. An extension station is an extension of the access line used with basic local service and having the same number as the access line.

2. Extension Station Service will be furnished in connection with all classes and grades of local service except Public Telephone Service.

3. No additional directory listings are provided with Extension Station Service.

4. Residence extensions are for the exclusive use of the customer, his family members and members of his domestic establishment. Extension of residence service to a business location is not permitted.

5. Extension Station Service for residence classes of service may be located on another's premises provided the other person has basic local residence service of his own located on the same premises.

6. When provided on party lines, extension station service is subject to removal by the Company whenever it interferes with the satisfactory operation of the line.

7. Extension Station Service for business classes of service may be located on another's premises provided the other person has basic local service of his own located on the same premises.

8. Extension of business service to another residence or business location is permitted.

9. Off-Premise Extension Station Service will be provided in the same exchange or to another exchange, subject to the availability of facilities and where satisfactory transmission and operation can be maintained.

SECTION 5 – EMERGENCY REPORTING SERVICES

A. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

1. General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Telephone Company's central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to a telephone company operator if all lines to an emergency report center are busy. If no emergency report center subscriber exists for a central office entity, a telephone user who dials the number 911 will be routed to a Telephone Company operator. No charge applies for calls to the 911 number. Calls will be routed to only one emergency report center per central office.

2. Regulations

a. The service is furnished to municipalities and other govern-mental agencies only for the purpose of voice reporting of emergencies by the public.

b. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the agency. However, if the agency is unable to provide this service, the telephone company operator will intercept and forward the request for emergency aid for a period of at least one year.

c. The determination of the public safety agencies which participate in a 911 service and the control and staffing of the emergency report center shall be the responsibility of the subscriber; provided, however, that at least one of the participating public safety agencies shall be law enforcement agency.

d. 911 service is furnished for receipt of incoming calls only.

e. The Telephone Company will recommend to the customer adequate trunking and equipment for the service. A sufficient number of lines and sufficient answering equipment should be subscribed for in order to handle adequately the incoming calls.

f. Sufficient personnel should be provided by the customer to handle adequately the incoming calls 24 hours a day.

SECTION 5 – EMERGENCY REPORTING SERVICES

A. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (cont'd)

2. Regulations (cont'd)

g. Other exchange service shall be subscribed for at the same location as the emergency report center for administrative purposes, for the placing of outgoing calls and for receiving emergency calls relayed by the operator.

h. The service is furnished with the understanding that the customer shall provide assistance on all emergency calls from the public, or secure or attempt to secure the assistance of the appropriate serving agency.

i One monthly bill shall be rendered for the service to the customer. The bill will not be prorated among participating agencies.

3. Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Telephone Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits or any liability, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment and facilities.

4. Rates and Charges

a. Rates and charges as specified in this Tariff will apply for lines between emergency report center and central office which is the last switching point for 911 service.

b. Where the central office building which is the last switching point for the 911 service and the normal central office building for the emergency report center location are not within the same primary calling area, mileage charges for the distance between central office buildings, as specified in Section 4 of this Tariff, also apply to each line.

SECTION 5 – EMERGENCY REPORTING SERVICES

B. ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

1. General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities and enhanced 911 software. No charge applies for calls to the 911 number.

2. Regulations

a. In addition to the following, the customer is subject to regulations shown in Paragraph A. 2.a, b, c, d, e, f, and g of this Section.

b. All installations of E911 Service must serve the total number of main stations within the jurisdiction of the municipality which are within the serving area of the Telephone Company.

c. ANI and/or Automatic Location Identification (ALI) will not be displayed on calls placed over two-party or four-party line. A specific code will indicate the call is originating from a multi-party access line.

d. This tariff provides for the normal inspection and monitoring of facilities to discover errors, defects or malfunctions in the service. However, the customer shall make operational tests as in the judgment of the customer are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly. The Maintenance Service Charge will apply when a repair visit to the customer's premises determines that the trouble is a result of customer provided equipment as specified under service charges section of this tariff.

e. E911 information consisting of the names, addresses and telephone numbers of telephone customers whose listings are not published in directories, or listed in Directory Assistance Offices, is confidential. Information will be provided only for the purpose of responding to an emergency call in progress.

SECTION 5 – EMERGENCY REPORTING SERVICES

B. ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (cont'd)

2. Regulations (cont'd)

f. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, and address associated with the originating station location are furnished to the PSAP.

g. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Telephone Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits or any liability, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment and facilities. Neither is the Telephone Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the E911 service features and the equipment associated therewith, or by any services furnished by the Telephone Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the E911 service.

h. Service boundaries of the Telephone Company and political subdivision boundaries may not coincide. In the event that the customer does not subscribe to Selective Routing, it is their obligation to make arrangements to handle all E911 calls that originate from telephones served by Central Offices in the local service area (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

It is the obligation of the customer to arrange for the handling of E911 calls that originate outside the Telephone Company's serving area but within the geographical boundaries of the customer's public safety jurisdiction.

SECTION 5 – EMERGENCY REPORTING SERVICES

B. ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (cont'd)

3. Rates and Charges

a. Existing tariff rates and charges apply for: all associated exchange service, private line service including mileage charges that may be associated with E-911 service.

b. Calls that are transferred over exchange facilities from a PSAP are charged at standard tariff rates applicable to station-to-station calls from the PSAP serving central office to the termination point of the transfer.

c. Lines between originating Central Office and designated Control Office will be at no cost to the County unless the County specifically requests dedicated trunking. If a customer requests dedicated trunking then all tariff rates and charges apply for dedicated trunking including mileage charges that may be associated with E-911 service.

d. Lines between the Control Office and the PSAP.

1. The Telephone Company will provide all associated exchange service and private line service for the provisioning of E-911 service for up to two PSAPs per County at no cost. Counties with additional PSAPs will incur all charges for associated exchange service and private line service including mileage charges.

2. All existing tariff rates and charges apply for all services required to provide E911 service in excess of two PSAPs per County including exchange services, private line service and mileage. The Company will bill and collect revenues for the additional services based on the following agreement.

a. In counties served by The Telephone Company and having more than two PSAPs, will bill the County for the additional trunking by using a formula of taking the total charges that would be billed for all PSAPs under a non E-911 scenario and multiplying it by a fraction in which the numerator is equal to the number of PSAPs in that county minus two (number of free PSAPs). in the County. The denominator is equal to the total number of PSAPs

b. In counties served by more than one LEC and having more than two PSAPs, each LEC will share in the trunking revenues collected using the formula in 3.d.2.a. The trunking revenues would be apportioned to the LECS(s) serving the PSAP that each of them would have received if the dedicated trunking were used to serve a regular customer.

SECTION 5 – EMERGENCY REPORTING SERVICES

B. ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (cont'd)

3. Rates and Charges (cont'd)

d. Lines between the Control Office and the PSAP. (cont'd)

2. (cont'd)

c. Automatic Location Identification Database

	Monthly Charges
Automatic Location Identification Database per data record	$.03

Note: Data record is based on the maximum number of a combination of customer accounts and access lines in the "E911" serving area during the most current twelve-month period at the time the service is established. This count is determined by the Telephone Company and will be adjusted annually, in a like manner thereafter, for purposes of updating customer billing.

4. Municipal Surcharge

In addition to the rates and charges listed above in B.3., and pursuant to N.Y. County Law §§300-308 (McKinney 1990), The Telephone Company is required to be the billing agent for a county that chooses to assess a specific surcharge tax upon its telephone exchange service subscribers, designed to recover the cost of providing Enhanced Emergency Telephone Number Service (E-911). The rate assessed upon county subscribers is developed and established by that jurisdiction's governing body and set forth in its own local laws.

SECTION 6 – MISCELLANEOUS SERVICES

A. LIFELINE TELEPHONE SERVICE

1. Description

a. Federal Lifeline Discounted Service

The Lifeline program helps to offset some of the costs for broadband and/or voice services to eligible residential subscribers. Depending upon the type of service, the federal program offers a discount of $5.25 for voice-only subscribers and $9.25 for broadband service or a bundled service that includes broadband service. To be eligible for the broadband service discount, the broadband speed subscribed to by the customer must be consistent with federally mandated minimum broadband service standards. If the broadband contained in the bundle does not meet the federally mandated minimum service standards, the bundle would be eligible for the voice-only discount. (R)

For voice-only Lifeline subscribers, a flat-rate federal discount of $5.25, consisting of a reduction of the Federal Subscriber Line Charge and a reduction in the monthly rate for local exchange telephone service will be applied. Customers may choose any type or grade of local telephone service, including bundled voice services that are normally offered by the Company. (R)

In addition to the federal discount of $5.25, each Lifeline voice-only subscriber eligible to receive federal Lifeline support will also receive an additional NY State discount of $4.00. Those lifeline subscribers eligible only under the New York State Lifeline Discounted Service are not eligible to receive this additional discount. The discount is located on Addenda 1. (R) (I)

b. Additional Lifeline Discount

This service provides the discount as outlined in A.1.a. above and may provide an additional discount equal to the serving company's increase in residential basic local exchange service, as authorized by the NYS Department of Public Service in Case No. 07-C-0349, released March 4, 2008, whereby the NY Commission authorized certain companies to increase basic local service rates up to $2.00 per year. The discount is located on Addenda 1.

c. New York State Lifeline Discounted Service

This service provides a state discount of up to $9.25 for local exchange telephone service. State only qualified customers may choose any type or grade of local telephone service, including bundled services that are normally offered by the Company. This service is only available to customers that do not qualify under the federal Lifeline program. State qualifications do apply. The discount is located on Addenda 1. (D)

Issued in Compliance with PSC Order in Case No. 17-C-0171 released April 19, 2018.

SECTION 6 – MISCELLANEOUS SERVICES

A. LIFELINE TELEPHONE SERVICE (cont'd) (N)

1. Description (cont'd)

d. Basic Lifeline Service

This is a metered service that provides for a $1 monthly rate for exchange access and no monthly allowance for local calls. In additional to the $1 monthly rate, customers will be billed $.083 for each call made within their local calling area. These calls are untimed and billed on a per message basis. A ten percent discount applies to the first $5 of direct-dialed local usage. In addition, this service offers a Federal Lifeline Service Credit equal to the Federal Subscriber Line Charge. This service is available only where facilities exist. (N)

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SECTION 6 – MISCELLANEOUS SERVICES

A. LIFELINE TELEPHONE SERVICE (cont'd)

2. General (C)

a. Qualified customers may choose one of the Lifeline services as described preceding. For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Tribal Lands Link Up America program. Service connection charges do not apply to initial changes in service from: (M)(T) (T)

1. Message or flat rate services to Lifeline service. (T)
2. Lifeline service to non-Lifeline services. (T)

For subsequent changes from one type of service to another, service connection charges as stated in this tariff will apply. (M)

(M)

3. Regulations (T)

a. **Federal Lifeline** These services are restricted to low income residential subscribers. A consumer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size; or to qualify for lifeline service a subscriber must be a recipient of benefits from at least one of the following Entitlement Programs administered by the New York State Office of Temporary and Disability Assistance (OTDA): (C) (M)

Medicaid;
Supplemental Nutrition Assistance Program (Food Stamps or SNAP);
Supplemental Security Income (SSI);
Federal Public Housing Assistance (FPHA); (M)

Bureau of Indian Affairs General Assistance; (M)
Tribally-Administered Temporary Assistance for Needy Families (TTANF);
Food Distribution Program on Indian Reservations (FDPIR);
Head Start (If income eligibility criteria are met) or;
Veterans Pension
Survivors Pension

b. **New York State Lifeline** These services are restricted to low income residential customers. To qualify for NYS Lifeline service, a customer must be ineligible to receive the Federal Lifeline Service and be a recipient of benefits from any one of the following Entitlement Programs: (N) (N)

1. National School Lunch (M)
2. Low Income Home Energy Assistance (LIHEAP)
3. Temporary Assistance for Needy Families (TANF) (M)

c. In addition to meeting the qualifications provided above a qualifying low-income consumer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline Service.

(M) Material relocated from Leaf: 1. Material relocated to Leaf: 3. (N)
Issued in Compliance with PSC Order in Case No. 17-C-0171 released April 19, 2018. (N)

SECTION 6 – MISCELLANEOUS SERVICES

A. LIFELINE TELEPHONE SERVICE (cont'd)

4. Responsibility of the Subscriber (T)

a. Applicants must provide proof to the telephone company that they are receiving one or more of the above benefits. Such proof may consist of an up-to-date identification card issued by Department of Social Services or a form letter issued by the telephone company and signed by an authorized representative of Social Services.

b. Lifeline rate treatment will not begin until proof of eligibility is provided to the Company.

5. Voluntary Toll Blocking (Restriction) (M)(T)

Toll blocking functionality is offered at no charge to those Lifeline customers who request this service.

6. Customer Deposit Waiver (T)

No customer deposit is required from a Lifeline customer if optional toll blocking is added to the customer's line at no charge.

7. Locality Charge Waiver (T)

Locality charges are waived for Lifeline customers. (M)

8. Responsibility of the Telephone Company (T)

a. The company will make annual verification of the subscriber's eligibility status with the New York State Department of Social Services. If, after verification, a subscriber is identified as being ineligible, the subscriber will be notified that, unless the information is shown to be in error, Lifeline rate treatment will be discontinued, and the customer will be billed for discounts received while ineligible for the service.

b. Once the Lifeline benefit begins, it will be continued until a periodic verification check by the Company indicates that the customer is no longer eligible. The Company will notify the customer prior to discontinuing the discount.

(D)
(M)
(M)
(D)
(D)
(N)
(N)

(M) Material relocated from Leaf: 2. Material relocated to Leaf: 2.
Issued in Compliance with PSC Order in Case No. 17-C-0171 released April 19, 2018.

SECTION 6 – MISCELLANEOUS SERVICES

B. LINK UP AMERICA

1. The Link Up America program, for eligible residents of Tribal Lands only, is a connection assistance plan which provides for the reduction of one-half of the charges associated with connection of telephone service, up to $30.00.

2. Eligibility Criteria:
   a. The applicant must meet the requirements for qualification for Lifeline Telephone Service stipulated above;

   b. The assistance can only apply for a single telephone line at the principal place of residence of the applicant;

   c. The applicant must not be a dependent for federal income tax purposes, unless he or she is more than 60 years old.

C. DISCOUNTED SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH

1. Discount in Terminal Equipment Charges

   Handicapped persons who have been certified to the Telephone Company as having a hearing or speech impairment which requires that they communicate over terminal equipment designed for the handicapped, upon application to the Telephone Company will be provided such equipment, subject to availability, at a 50% discount.

2. Discount in Toll and Leased Circuit Charges

   Handicapped persons who have been certified to the Telephone Company as having a hearing or speech impairment which requires that they communicate over telephone facilities by means other than voice, and who use a teletypewriter, facsimile machine, or other non-voice equipment for telephone communications will receive, upon application to the Telephone Company, a 50 percent reduction on the following charges:

   a. Intrastate intraLATA toll message charges billed to the handicapped person's telephone services.

   b. Monthly mileage charges for leased line circuits furnished to the handicapped person for use in non-voice communication.

   The reduction in changes is applied at only one location designated by the handicapped person.

SECTION 6 – MISCELLANEOUS SERVICES

C. DISCOUNTED SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH (cont'd)

3. Handicapped Person Definition

The Term "Handicapped Person" when used in Connection with Persons having a Speech or Hearing Impairment which Requires that they Communicate over Telephone Facilities by Means other than Voice is Defined Below:

Hearing-persons with binaural hearing impairment of 60 percent or higher on the basis on the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conversation of Hearing in Noise" 38-43, A.A.O., 1973; "Guide to the Evaluation of Permanent Impairment 103-107, American Medical Association, 1971.

Speech-persons with 65 percent or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment" 109-111, American Medical Association, 1971.

4. Certification for Discount

Acceptable certifications are (1) those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of New York or (2) pre-existing certifications establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for use of facilities of an agency for persons with hearing or speech impairment.

5. Telephones – (Upstate Service Area)

a. General

Equipment to provide adjustable amplification of the receiver output, controlled by a knob on the combined telephone instrument, or by use of a controllable transistorized amplifier in the telephone headset.

b. Regulations

Volume control equipment may be used on any grade of exchange Service, PBX Station Lines, Intercom lines or private lines.

Additional Special Equipment for Hearing or Speech Impaired Customers is available.

SECTION 6 – MISCELLANEOUS SERVICES

C. DISCOUNTED SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH (cont'd)

5. Telephones – (Upstate Service Area) (cont'd)

c. Rates

Upstate Service Area

	Monthly Rate	Installation Charge
Combined telephone type*	$2.73	$ -
Transistorized headset type**	$6.47	$ -

*Obsolete Service: Limited to existing customers or available stock.
** In addition to applicable station charge.

6. Telephones – (Chenango and Unadilla Service Area)

a. Rates

	Monthly Rate
Hard-of-Hearing Handset	$3.85
Noise Canceler* (Confidencer)	$2.41**
Hard-of-Hearing Handset Handicapped	$2.89

Additional Special Equipment for Hearing or Speech Impaired Customers is available.

*Obsolete Service: Limited to existing customers or available stock.
** In addition to applicable station charge.

7. Telephones – (Iroquois Service Area)

a. Rates

	Monthly Rate
Hard-of-Hearing Handset	$4.24
Special Handset Amplifier* (Confidencer)	$2.16**

Additional Special Equipment for Hearing or Speech Impaired Customers is available.

*Obsolete Service: Limited to existing customers or available stock.
** In addition to applicable station charge.

SECTION 6 – MISCELLANEOUS SERVICES

C. DISCOUNTED SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH (cont'd)

8. Telephones – (Western Counties Service Area)

a. Rates

	Monthly Rate	Installation Charge
Hard-of-Hearing Telephone*	$3.85	$Basic
Confidencer	$0.86**	$6.14**

Additional Special Equipment for Hearing or Speech Impaired Customers is available.

*Obsolete Service: Limited to existing customers or available stock.
** In addition to applicable station charge.

9. Telephones – (Red Hook Service Area)

a. Rates

	Monthly Rate	Installation Charge
Hard-of-Hearing Handset	$2.21**	$ -

Additional Special Equipment for Hearing or Speech Impaired Customers is available.

** In addition to applicable station charge.

10. Telephones – (Delaware Service Area)

a. General

Equipment furnished is a receiver amplifier.
If any other or special type equipment is required, charges based on cost will apply.
Charges are in addition to regular monthly or S.C.C. as applicable.

b. Rates

	Monthly Rate
Receiver Amplifier	$3.85

Additional Special Equipment for Hearing or Speech Impaired Customers is available.

SECTION 6 – MISCELLANEOUS SERVICES

C. DISCOUNTED SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH (cont'd)

11. Telecommunications Relay Service

As an additional service to customers with impaired hearing or speech, the Company will participate in the New York Relay Service contingent on the following regulations:

a. The Company will provide access to the Telecommunications Relay Service (TRS), pursuant to an agreement with the designated TRS provider for the State of New York. The service permits telephone communications between hearing and/or speech impaired people who must use Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and other telephone users. Calls made through the New York Relay Service will be routed to the Relay Center of the TRS provider for the State of New York by dialing an 800 number or 711 for some services. At the New York Relay Service Center, a specially trained Operator, makes the connection between the two callers and facilitates the call. A specific 800 number has been designated for both impaired and non-impaired customers to use. These numbers are available through the business office.

SECTION 6 – MISCELLANEOUS SERVICES

C. DISCOUNTED SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH (cont'd)

11. Telecommunications Relay Service (cont'd)

a. (cont'd)

Beginning April 1. 2001, New York Relay Service customers who use a text telephone (TTY) will have the ability to communicate with the following voice users new enhanced services:

- Spanish to Spanish Relay Service**:** Spanish speaking and TTY users of the Relay service may now call an 800 to access specially trained operators to facilitate calls in Spanish;

- Speech to Speech Relay: Individuals with Speech Disabilities may now access specially trained Relay operators to facilitate calls between consumers with speech disabilities and others by dialing an 800 number;

- Pay per Call Services: Relay users who wish to access Pay per call services may do so by calling a 900 number. This number will access a New York State Relay operator, who will then complete the request pay per call service. Relay users will not incur a charge for the call to the relay service, but will incur charges from the pay per call provider; and

- Turbo Code™: Relay users who have specially equipped TTY machines now have the ability to transmit TTY text at up to 110 words per minute.

b. Each call to the New York Relay Service is handled in strict confidence.

c. The Relay Operator has been trained to help conversations flow accurately and easily

d. There is no limit on the number of times you may use the service, and there is no cost.

e. Only intrastate calls can be completed using the New York Relay Service.

f. The New York Relay Center is operational 24 hours a day, seven days a week.

g. Charges for calls placed through the Relay Center will be billed as Direct Distance Dialed (DDD) from the point of origination to the point of termination. The actual routing of the call is independent from what is billed.

h. Calls made using the Relay Service may be billed to a third number only if that number is within New York State. Calls may also be billed to calling cards issued by the Company or TRS provider.

SECTION 6 – MISCELLANEOUS SERVICES

C. DISCOUNTED SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH (cont'd)

11. Telecommunications Relay Service (cont'd)

i. The following calls may not be placed using the Relay Service:

1. calls to informational recordings and group bridging services;

2. calls to time or weather recording messages;

3. operator handled conference service and other teleconference calls; and

4. calls from coin telephones when the payment method is coins.

j. Local calls using New York Relay Service will be completed at no charge when calling from a pay telephone. Toll calls using a calling card can be made from a pay telephone with charges being the same or less than if paid with coin. Pre-paid cards can also be used (check with your card provider regarding costs).

k. Liability

Under the agreement reached with the TRS provider for the State of New York, that provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer agrees, to release, defend and hold the Company harmless for, all damages, whether direct, incidental or consequential, whether suffered, made, instituted, or asserted by the customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the customer or others, or for any personal injury to or death of, any person.

SECTION 6 – MISCELLANEOUS SERVICES

D. SPECIAL EQUIPMENT FOR HEARING OR SPEECH IMPAIRED CUSTOMERS

1. As required by Section 92-a of New York State Public Service Law, the Company will provide, upon request, specialized telecommunications equipment for customers certified as hearing or speech impaired.

2. A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of New York.

3. The Company will make every reasonable effort to locate and obtain the equipment for the customer.

4. Customer has the following payment options:

   a. Outright purchase at a price not to exceed the actual purchase price including any applicable shipping costs to the Company.

   b. Lease at a monthly rate equal to 4% of the original purchase price. If the equipment becomes defective at any time during the lease period, the Company will repair or replace it with no change in monthly rate to the customer.

5. Customers who initially choose the lease option (4.b) may later purchase the equipment at a price not to exceed the actual purchase price to the Company less the cumulative sum of the customer's lease payments. Repair or replacement of defective equipment will be the responsibility of the telephone company while the equipment is being leased.

6. The Company will offer an optional maintenance program to customers who choose to purchase the equipment either initially or after leasing. The monthly charge for maintenance will be one-half the monthly rate specified in 4.b. Maintenance provides for repair of the equipment when feasible, but not for replacement, except at the Company's option.

7. These purchase and lease provisions augment and do not replace the offering of specialized equipment for hearing or speech impaired customers.

8. The Company will maintain records of its purchases and sales and leases to individual customers.

9. The Company will also advise customers who request this equipment of the applicable terms for purchase, lease and maintenance, and of any other options for obtaining the equipment. This notification will be provided in writing prior to sale or lease of the equipment.

SECTION 6 – MISCELLANEOUS SERVICES

E. OPERATOR SERVICES – ALL SERVICE AREAS

1. General

a. Reserved for Future Use (D)

b. Reserved for Future Use (D)

c. Local Operator Assisted Calls

Calls placed through the operator to a station in the same Local Calling Area, are charged at the rates stated. These calls fall into three categories:

1. Local Collect

Operator secures acceptance of charges from the called station by identifying name of calling party.

2. Billed to Third Number (T)

Operator secures acceptance of charges which are transferred to a third station.

3. Calling Card Call

Charges for calls are made based on calling card number used to authorize local calls.

SECTION 6 – MISCELLANEOUS SERVICES

E. OPERATOR SERVICES – ALL SERVICE AREAS (cont'd) (T)

1. General (cont'd)

c. Local Operator Assisted Calls (cont'd)

4. Exemptions (Applicable in areas where DACC is unavailable)

a. Calls for Local Operator Assistance from persons who have requested exemption from the Local Operator Assistance charge and who have been certified to the Company as being unable to use telephone directories because of visual or physical impairment.

b. Calls for Local Operator Assistance from persons who have requested exemption from the Local Operator Assistance charge because they are unable to use telephone directories due to a reading impairment. The method of exempting each customer shall be via completion of a form supplied by the Company and the Company's acceptance of the form.

d. Local Directory Assistance Service

1. Local Directory Assistance Service provides customers with assistance in determining telephone numbers within their LATA.

2. The application of charges set forth below apply to customer requests for Local Directory Assistance Service in determining or attempting to determine the telephone number of any party located within, or thought to be located within, their LATA.

3. Charges for Local Directory Assistance Service are not applicable:

a. To calls placed from hospitals, or to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.

b. Calls for Directory Assistance from persons who have requested exemption from the Directory Assistance Charge because they are unable to use telephone directories due to a reading impairment. The method of exempting each customer shall be via completion of a form supplied by the Company and the Company's acceptance of the form. (T)

SECTION 6 – MISCELLANEOUS SERVICES

E. OPERATOR SERVICES – ALL SERVICE AREAS (cont'd) (T)

1. General (cont'd)

d. Local Directory Assistance Service (cont'd)

3. Charges for Local Directory Assistance Service are not applicable: (Cont'd)

c. When the requested telephone number is a Non-Published Service number.

d. When the customer is given a wrong number by the Directory Assistance operator, provided the customer reports the wrong number to the Telephone Company.

e. Each call to Local Directory Assistance Service entitles the calling customer to a maximum of two telephone numbers. (T)

(D)

(D)

SECTION 6 – MISCELLANEOUS SERVICES

E. OPERATOR SERVICES – ALL SERVICE AREAS (cont'd) (D)

(D)

SECTION 6 – MISCELLANEOUS SERVICES

E. OPERATOR SERVICES – ALL SERVICE AREAS (cont'd)

1. General (cont'd)

e. National Directory Assistance Service (Z)

1. National Directory Assistance Service provides customers with assistance in determining telephone numbers outside their LATA.

2. The application of charges set forth below apply to customer requests for National Directory Assistance Service in determining or attempting to determine the telephone number of any party located outside, or thought to be located outside, their LATA.

3. There are no call allowances for National Directory Assistance Service.

4. National Directory Assistance Service is only available where technically feasible.

2. Rates

		Rates	
a.	Reserved for Future Use		(D)
b.	Reserved for Future Use		(D)
c.	Local Directory Assistance Service - per call		
	Residence	0.99	
	Business	0.45	
d.	National Directory Assistance Service - per call		
	Residence	1.50	
	Business	0.95	

SECTION 6 – MISCELLANEOUS SERVICES

E. OPERATOR SERVICES – ALL SERVICE AREAS (cont'd)

3. Operator Services Definitions (Z)

a. Reserved for Future Use (D)

b. Reserved for Future Use (D)

c. Operator Assisted Station to Station (M)

A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

d. Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

e. Operator Assisted Person to Person (T)

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

f. Operator Assisted Time and Charges

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call. (M)

SECTION 6 – MISCELLANEOUS SERVICES

E. OPERATOR SERVICES – ALL SERVICE AREAS (cont'd)

4. Operator Services Rates (M)(T)

(M)

		Rates
a.	Collect	$2.00
b.	Operator Assisted Person to Person	3.50
c.	Operator Assisted Time and Charges	1.50
d.	Billed to Third Number	2.00

SECTION 7 – LOCAL EXCHANGE SERVICE TAXES AND SURCHARGES

A. MUNICIPAL SURCHARGE FOR LOCAL UTILITY GROSS REVENUE TAXES

1. General

In certain cities and villages a municipal surcharge to recover the additional expense related to Local Utility Gross Revenue Taxes applies to recurring and non-recurring rates and charges for all services rendered in New York State except toll message usage (including radio link charges for mobile service), charges for numbers requested from Directory Assistance operators, and WATS. Foreign exchange service provided from a central office of this Company located in a city or village where a surcharge applies is subject to the surcharge applicable in the serving central office.

The percentage rate of the surcharge in each locality where such surcharge applies is contained in statements filed with the Public Service Commission.

Every such statement shall be filed not less than fifteen business days before the date on which it is proposed to be effective, and no sooner than the date of the tax enactment to which the statement responds; shall become effective no sooner than the date when the tax enactment is filed with the Secretary of State; shall be applicable to bills subject to the tax enactment that are rendered on or after the effective date of the statement; and shall be canceled not more than five business days after the tax enactment either ceases to be effective or is modified so as to reduce the tax rate.

Introduction, cancellation or modification of a surcharge will be effective on the date of the customer's first bill rendered after the effective date of the statement.

SECTION 7 – LOCAL EXCHANGE SERVICE TAXES AND SURCHARGES

A. MUNICIPAL SURCHARGE FOR LOCAL UTILITY GROSS REVENUE TAXES (cont'd)

2. Rates and Charges

a. Upstate Service Area

The following surcharge percentages apply in the cities and villages shown below:

LOCALITY	TAX DISTRICT* CODE	SURCHARGE %	
Cities			
Gloversville	NYTGL	1.01	
Johnstown	NYTJO	1.01	
Middletown	NYTMD	1.01	
Port Jervis	NYTPR	1.01	
Villages			
Adams	NYTAD	1.01	
Altmar	NYTAT	1.01	
Bloomingburg	NYTBL	1.01	
Canajoharie	NYTCA	1.01	
Corinth	NYTCR	1.01	
Croghan	NYTU1	1.01	(N)
Fort Plain	NYTFO	1.01	
Lacona	NYTLA	1.00	
Lowville	NYTU2	1.01	
Mayfield	NYTMA	1.01	
Otisville	NYTOT	1.01	
Pulaski	NYTPU	1.01	
St. Johnsville	NYTST	1.01	
Sandy Creek	NYTSN	1.01	
Speculator	NYTSP	1.01	
Unionville	NYTUI	1.01	
Wurtsboro	NYTWU	1.01	

* The tax district code shown is a Telephone Company code for the tax district.

SECTION 7 – LOCAL EXCHANGE SERVICE TAXES AND SURCHARGES

A. MUNICIPAL SURCHARGE FOR LOCAL UTILITY GROSS REVENUE TAXES (cont'd)

2. Rates and Charges (cont'd)

b. Chenango & Unadilla Service Area

The following surcharge percentages apply in the cities and villages shown below:

LOCALITY	TAX DISTRICT* CODE	SURCHARGE %
Cities		
Norwich	NYTNR	1.01
Villages		
Clayville	NYTCL	1.01
DeRuyter	NYTDE	1.01
Franklin	NYTFR	1.01
Morrisville	NYTMR	1.01
Newark Valley	NYTNE	1.01
Sidney	NYTSI	1.01

c. Iroquois Service Area

The following surcharge percentages apply in the cities and villages shown below:

LOCALITY	TAX DISTRICT* CODE	SURCHARGE %
Cities		
Villages		
Alfred	NYTAL	1.01
Almond	NYTAM	1.01
Dryden(Sanborn)	NYTDR	1.01
Hammondsport	NYTHA	1.01
Meridian	NYTME	1.01

* The tax district code shown is a Telephone Company code for the tax district.

SECTION 7 – LOCAL EXCHANGE SERVICE TAXES AND SURCHARGES

A. MUNICIPAL SURCHARGE FOR LOCAL UTILITY GROSS REVENUE TAXES (cont'd)

2. Rates and Charges (cont'd)

d. Western Counties Service Area

The following surcharge percentages apply in the cities and villages shown below:

LOCALITY	TAX DISTRICT* CODE	SURCHARGE %
Cities		
Villages		
Corfu	NYTCO	1.01
Dundee	NYTDU	1.01
VanEtten	NYTVA	1.01

e. Delaware Service Area

The following surcharge percentages apply in the cities and villages shown below:

LOCALITY	TAX DISTRICT* CODE	SURCHARGE %
Cities		
Villages		
Walton	NYTWA	1.01

SECTION 7 – LOCAL EXCHANGE SERVICE TAXES AND SURCHARGES

B. SURCHARGE FOR STATE GROSS INCOME AND EARNINGS TAX

1. General

Any changes to these rates will be filed on 15 days' notice to the Commission, and as directed by the Commission. Whenever the state levies a new tax on the Company's gross revenues, repeals such a tax, or changes the rate of such tax, the Commission may approve new surcharge factors, and the Company will file revised surcharges as directed by the Commission. Customers will be notified of changes in tax surcharge rates on their first bill following the effective date of the rate change.

A surcharge, as detailed below, to recover the additional expense related to the State Gross Income and Earnings Taxes applies to recurring, nonrecurring and usage rates and charges for all services rendered in New York State except charges collected for sent-paid coin telephone messages, check return charge and late payment charge.

2. Rates and Charges

a. **Services Provided For Resale***:

Period	**Gross Revenue Tax Surcharge**
April 1, 2013 and Beyond	.378%

b. **All Other Services**

Period	
April 1, 2013 and Beyond	3.03%

*To qualify for this rate, resellers must possess a Certificate of Public Convenience and Necessity from the New York State Public Service Commission, or must be designated as eligible for sale-for-resale exclusion from the New York State Department of Taxation and Finance

SECTION 7 – LOCAL EXCHANGE SERVICE TAXES AND SURCHARGES

(D)

(D)

SECTION 7 – LOCAL EXCHANGE SERVICE TAXES AND SURCHARGES

(D)

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SECTION 7 – LOCAL EXCHANGE SERVICE TAXES AND SURCHARGES

D. NEW YORK STATE UNIVERSAL SERVICE FUND SURCHARGE

1. General

On August 17, 2012, the New York Public Service Commission (NYPSC) issued its Order in Case 09-M-0527 allowing the New York State Universal Service Fund assessments to be flowed through to the end user. The New York State Universal Service Fund Surcharge is charged monthly on a per access line or per trunk basis to all residence and business customers, in addition to other monthly rates and charges set forth in applicable tariffs. If the Company has collected its annually assessed amount prior to the end of the calendar year, as determined by the Fund Administrator, it will suspend collection of these surcharges for the remainder of that year, subject to any subsequent adjustment necessitated by NYPSC Order.

2. Rates and Charges: New York State Universal Service Fund Surcharge applied to each access line and trunk line on a monthly basis.

$0.00 Per Line or Trunk (R)

SECTION 8 – GENERAL REGULATIONS

A. APPLICATION OF RATES AND CHARGES

1. Business and Residence Rates

Determination as to whether subscriber service (as distinguished from public telephone service and exclusive of semi-public telephone service) should be classified as business or residence service is based on the character of the use to be made of the service.

Service is classified as business service where the use is primarily or substantially of a business, professional, institutional or otherwise occupational nature, or advertised for business purposes. Where the business use, if any, is merely incidental and where the major use is of a social or domestic nature, service is classified as residence service.

An important index of the character of use of a service is found in the application of the subscriber as to the form of the directory listing desired. In any case where other than a residence designation is desired except as qualified in "a." below, the use is presumed to be of an occupational nature. Except for the residential Work @ Home Program which makes all Yellow Leaf No.s products available to any residential participant in the Program. The Work @ Home Program provides the following features:

- No White Leaf No.s listing of business name
- No free semi-bold listing in the Yellow Leaf No.s
- Business name not listed in directory assistance
- A credit application is required on every Work @ Home account

Where the Company reasonably believes that residence rates are being charged for service for which business rate properly apply, the Company shall so notify the customer, who must make arrangements for conversion of the service to business rates, or demonstrate that residence rates are properly applicable. In disputed cases, the customer must make reasonable accommodation for the company to observe the use of service at the location.

a. Business rates apply to service furnished:

1. In office buildings, stores, factories and all other places of a business nature.

2. In hotels, apartment houses, clubs and boarding and rooming houses except when all stations are within the subscriber's domestic establishment and no business listings are provided; colleges, college fraternity or sorority houses, hospitals and other institutions; and in churches except when the station is located in the clergyman's study and listed in the clergyman's name, not in the name of the church.

SECTION 8 – GENERAL REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Continued)

1. Business and Residence Rates (Continued)

a. Business rates apply to service furnished: (Continued)

3. At any location when the listing, public advertising, or display of a business sign indicates a business, profession or office except as otherwise provided in this catalog.

4. At any location where the service includes an extension, which is at a location where business rates apply unless, the extension is restricted to incoming calls.

5. At any location where the substantial use of the service is occupational rather than domestic.

6. At any location where the customer resells or shares exchange service.

7. Public Access Line Service. This service is classified as a business service regardless of the location.

8. At any location where zoning does not permit residential use.

b. Consideration for Business Rates

Business rates apply to service provided at any location used for business purposes. Indetermination whether a location is used for business purpose the Company may consider, among all item in (a) above and the following

1. The number of telephone lines servicing the location.

2. The type(s) of service(s) provided to the location.

3. The activites conducted at the location, as observed by or disclosed to Company employees.

4. The type and quantity of telephone equipment used at the location.

5. Employment information provided by the customer or applicant for service.

SECTION 8 – GENERAL REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Continued)

1. Business and Residence Rates (Continued)

c. Residence rates apply at the following locations:

1. In private residences or residential apartments of hotels and apartment houses for domestic use and not for substantial occupational use.

2. For service provided to individual members of clergy at a church when business service is already established at the church and the purpose of the residential service is for personal use.

3. In college fraternity or sorority houses, convents and monasteries for domestic, rather than occupational, use in residential quarters.

4. To the residential portion of a location used for both residence and business purposes, where the use of the service is for domestic purposes and where the business use, if any, is occasional.

d. Residence rates do not apply to service furnished:

1. In residential locations if the listing indicates a business or profession, except as otherwise provided by this catalog.

2. In residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

2. Flat Rate Service and Message Rate Service on Same Premises Flat rate service and message rate service will not be furnished on the same premises except as follows:

a. Flat rate service for the exclusive use of the subscriber may be furnished to a subscriber to semi-public service or to a hotel, apartment house, club or hospital that subscribes to message rate service for the use of its guests, tenants, patrons or patients.

b. Flat rate service and message rate service may be furnished on the same premises only where the services are furnished from different exchanges.

c. Flat rate service for the exclusive use of the subscriber may be furnished to a reseller of service that subscribes to message rate or measured service for resale to its customers.

SECTION 8 – GENERAL REGULATIONS

B. USE OF SERVICE AND FACILITIES

1. Use of Service

a. Business and Residence Service

The use of business service and facilities is restricted to the subscriber, and the customers of resellers of service in accordance with this catalog.

The use of residence service and facilities is restricted to the subscriber, the members of the subscriber's domestic establishment except as otherwise provided by this catalog.

Services and facilities to which mileage rates apply are furnished only for communications in which the subscriber and the aforementioned persons have a direct interest and shall not be used for collection, transmission or delivery of communications for others except as otherwise provided by this Catalog.

The Telephone Company shall not be required to furnish service or facilities where the circumstances are such that the proposed use of the service or facilities would tend to injuriously affect the efficiency of the Telephone Company's plant, property or service.

2. Dishonored Checks

If a business subscriber who has received a notice of discontinuance pays his bill with a check that is subsequently dishonored, his account will remain unpaid and the Company is not required to issue any additional notice before discontinuing service. When a check received from a residence customer is dishonored, the Company will make an attempt to contact the customer within 24 hours. The customer shall be given an additional 24 hours to pay before suspension/termination. The additional notice will be given provided that the customer previously has not submitted a dishonored check within the past 12 months.

ADDITIONAL LIFELINE SERVICE CREDIT

Additional Lifeline Service Credit*

Amount of Additional Lifeline Service Credit for Federal Voice-Only Support
($5.25 Federal Support)

Rate Group	Effective	Amount of Additional Lifeline Credit Per Residential Basic Local Exchange Access Line	
1	December 1, 2025	$16.20	(I)
2	December 1, 2025	$15.48	(I)
3	August 1, 2024	$14.20	
4	December 1, 2020	$12.99	
5	December 1, 2020	$9.87	

Amount of Additional Lifeline Service Credit for Federal Bundled Voice and Broadband Support
($9.25 Federal Support)

Rate Group	Effective	Amount of Additional Lifeline Credit Per Residential Basic Local Exchange Access Line	
1	December 1, 2025	$12.20	(I)
2	December 1, 2025	$11.48	(I)
3	August 1, 2024	$10.20	
4	December 1, 2020	$8.99	
5	December 1, 2020	$5.87	

Amount of Additional Lifeline Service Credit for New York State-Only Lifeline Support**
($9.25 New York State Support)

Rate Group	Effective	Amount of Additional Lifeline Credit Per Residential Basic Local Exchange Access Line	
1	December 1, 2025	$12.20	(I)
2	December 1, 2025	$11.48	(I)
3	August 1, 2024	$10.20	
4	December 1, 2020	$8.99	
5	December 1, 2020	$5.87	

* *Issued in compliance with Commission Order in Case No. 07-C-0349 December 18, 2010.*
** *Issued in compliance with Commission Order in Case No. 17-C-0171 April 19, 2018.*